

Town of North Hempstead Service Requests via 311 - by Community

May 2012

| City | Department Description | Group Description | Type Description | Count | Response Days |
|-----------------------|--|--|--|----------|---------------|
| albertson | Department of Public Safety | Code Enforcement | Code - Court | 1 | 0 |
| | | | Code - Signs | 1 | 0 |
| | | Code Enforcement | | 2 | 0 |
| | Department of Public Safety | | | 2 | 0 |
| albertson | | | | 2 | 0 |
| new hyde park | Inter Municipal Affairs | Inter Municipal Affairs | OIC - From Transfer | 1 | 0 |
| | | Inter Municipal Affairs | | 1 | 0 |
| | Inter Municipal Affairs | | | 1 | 0 |
| new hyde park | | | | 1 | 0 |
| roslyn heights | Community Services | Community Services | CommSvc - Seasonal Programs Registration | 1 | 0 |
| | | Community Services | | 1 | 0 |
| | Community Services | | | 1 | 0 |
| roslyn heights | | | | 1 | 0 |
| carle place | Department of Public Works | Street Lighting District | Street Light - Light Out (Single) | 1 | 0 |
| | | Street Lighting District | | 1 | 0 |
| | Department of Public Works | | | 1 | 0 |
| carle place | | | | 1 | 0 |
| new hyde park | Department of Public Safety | Code Enforcement | Code - Overgrown Vegetation | 1 | 5.0 |
| | | Code Enforcement | | 1 | 5.0 |
| | Department of Public Safety | | | 1 | 5.0 |
| new hyde park | | | | 1 | 5.0 |
| 0000000 | Parks and Recreation Department | Parks and Recreation Department | Park - Miscellaneous | 1 | 0 |
| | | Parks and Recreation Department | | 1 | 0 |
| | Parks and Recreation Department | | | 1 | 0 |
| 0000000 | | | | 1 | 0 |
| ALBERTSON | Community Services | Community Services | CommSvc - Bus Pickup Schedule | 1 | 1.0 |
| | | Community Services | | 1 | 1.0 |
| | | Community Services | | 1 | 1.0 |
| | Department of Public Safety | Animal Shelter | Animal Sh - Misc | 1 | 5.0 |
| | | | Animal Sh - Sign | 1 | 2.0 |
| | | Animal Shelter | | 2 | 3.5 |
| | | Code Enforcement | Code - Court | 2 | 0 |
| | | | Code - Fence | 5 | 6.0 |
| | | | Code - Miscellaneous | 2 | 1.5 |
| | | | Code - No Plates / Inoperable Vehicle | 1 | 0 |
| | | | Code - Noise | 2 | 1.5 |
| | | | Code - Overgrown Vegetation | 13 | 0.7 |
| | | | Code - Property Maintenance | 1 | 0 |
| | | | Code - Signs | 5 | 0 |

Town of North Hempstead Service Requests via 311 - by Community

May 2012

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|-----------|----------------------------------|----------------------------|---|--------------------------|---------------|------|
| ALBERTSON | Department of Public Safety | Code Enforcement | | 31 | 1.5 | |
| | | Parking Enforcement | Prkg Enfrc - Parking Violations Complaint | 2 | 1.0 | |
| | | Parking Enforcement | | 2 | 1.0 | |
| | Department of Public Safety | | | 35 | 1.5 | |
| | Department of Public Works | Highway Department | Hwy - Animal Sign - New Request | 1 | 0 | |
| | | | Hwy - Dead Animal Pickup | 1 | 2.0 | |
| | | | Hwy - Miscellaneous | 2 | 1.0 | |
| | | | Hwy - Street Drainage / Flooding | 1 | 1.0 | |
| | | | Hwy - Street Painting | 1 | 0 | |
| | | | Hwy - Street Sign - Repair / Replace | 4 | 1.2 | |
| | | | Hwy - Street Sweeping / Cleaning | 1 | 4.0 | |
| | | | Hwy - Tree Stump Removal | 4 | 0 | |
| | | | Hwy - Tree Trimming / Removal Inspection | 9 | 1.1 | |
| | | Highway Department | | 24 | 1.0 | |
| | | Street Lighting District | Street Light - Cycles On / Off | 4 | 2.5 | |
| | | | Street Light - Fixture Problem | 1 | 0 | |
| | | | Street Light - Light Out (Single) | 4 | 6.8 | |
| | | | Street Light - Mark Out | 20 | 2.8 | |
| | | | Street Light - On During Day | 5 | 5.2 | |
| | | Street Lighting District | | 34 | 3.5 | |
| | | Department of Public Works | | | 58 | 2.4 |
| | | Inter Municipal Affairs | Inter Municipal Affairs | OIC - From Transfer | 1 | 12.0 |
| | | | | OIC - Inter Municipal SR | 2 | 1.0 |
| | | | Inter Municipal Affairs | | 3 | 4.7 |
| | Inter Municipal Affairs | | | 3 | 4.7 | |
| | Planning and Building Department | Building Department | Bldg - Application Status | 7 | 0.7 | |
| | | | Bldg - Certificate Status | 1 | 0 | |
| | | | Bldg - Illegal Housing | 1 | 0 | |
| | | | Bldg - Retaining Wall | 1 | 0 | |
| | | Building Department | | 10 | 0.5 | |
| | Planning and Building Department | | | 10 | 0.5 | |
| | Project Independence | Project Independence | PI - Call Back Request | 1 | 0 | |
| | | | PI - Health and Mental Health | 2 | 6.5 | |
| | | | PI - Household Maintenance | 5 | 0.8 | |
| | | | PI - Membership Registration | 6 | 0 | |
| | | | PI - Miscellaneous | 1 | 0 | |
| | | | PI - Program Registration | 7 | 0.9 | |
| | | | PI - Taxi Service | 35 | 0 | |
| | | | PI - Taxi Service Cancellation | 2 | 0 | |
| | | Project Independence | | 59 | 0.4 | |

Town of North Hempstead Service Requests via 311 - by Community

May 2012

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|----------------------------|-----------------------------|---------------------------|--------------------------------------|-------|---------------|-----|
| ALBERTSON | Project Independence | | | 59 | 0.4 | |
| | Solid Waste Management | Solid Waste Management | SWMA - Garbage Not Picked Up | 3 | 2.7 | |
| | | Solid Waste Management | | | 3 | 2.7 |
| | | Sustainability Department | SWMA - Compost | | 6 | 2.2 |
| | | | SWMA - Rain Barrel | | 5 | 2.2 |
| | | Sustainability Department | | | 11 | 2.2 |
| | Solid Waste Management | | | 14 | 2.3 | |
| | Supervisor's Office | Supervisor's Office | SupV - Airplane | 2 | 0 | |
| | | Supervisor's Office | | | 2 | 0 |
| | Supervisor's Office | | | 2 | 0 | |
| ALBERTSON | | | | 182 | 1.5 | |
| Albertson | Department of Public Safety | Code Enforcement | Code - Signs | 1 | 0 | |
| | | Code Enforcement | | | 1 | 0 |
| | Department of Public Safety | | | 1 | 0 | |
| Albertson | | | | 1 | 0 | |
| BAXTER ESTATES | Adminstrative Services | Adminstrative Services | Adm Svc - PW Parking - Broken Meter | 1 | 1.0 | |
| | | Adminstrative Services | | | 1 | 1.0 |
| | Adminstrative Services | | | 1 | 1.0 | |
| | Inter Municipal Affairs | Inter Municipal Affairs | OIC - Inter Municipal SR | 1 | 0 | |
| | | Inter Municipal Affairs | | | 1 | 0 |
| | Inter Municipal Affairs | | | 1 | 0 | |
| | Project Independence | Project Independence | PI - Taxi Service | 6 | 0 | |
| | | | PI - Taxi Service Cancellation | | 1 | 0 |
| | | Project Independence | | | 7 | 0 |
| | Project Independence | | | 7 | 0 | |
| BAXTER ESTATES | | | | 9 | 0.1 | |
| BROOKLYN | Project Independence | Project Independence | PI - Call Back Request | 1 | 1.0 | |
| | | Project Independence | | | 1 | 1.0 |
| | Project Independence | | | 1 | 1.0 | |
| BROOKLYN | | | | 1 | 1.0 | |
| CARL PLACE | Department of Public Safety | Code Enforcement | Code - Signs | 1 | 0 | |
| | | Code Enforcement | | | 1 | 0 |
| | Department of Public Safety | | | 1 | 0 | |
| | Department of Public Works | Street Lighting District | Street Light - Lights Out (Multiple) | 1 | 9.0 | |
| | | Street Lighting District | | | 1 | 9.0 |
| Department of Public Works | | | 1 | 9.0 | | |
| CARL PLACE | | | | 2 | 4.5 | |
| CARLE PLACE | Adminstrative Services | Adminstrative Services | Adm Svc - Green Team | 1 | 8.0 | |
| | | Adminstrative Services | | | 1 | 8.0 |
| | Adminstrative Services | | | 1 | 8.0 | |

Town of North Hempstead Service Requests via 311 - by Community

May 2012

| City | Department Description | Group Description | Type Description | Count | Response Days |
|-------------|-----------------------------|------------------------------------|--|-----------|---------------|
| CARLE PLACE | Community Services | Community Services | CommSvc - Seasonal Programs Registration | 8 | 0 |
| | | Community Services | | 8 | 0 |
| | | Community Services | | 8 | 0 |
| | Department of Public Safety | Animal Shelter | Animal Sh - Barking Dog | 1 | 0 |
| | | | Animal Sh - Found Animal | 1 | 1.0 |
| | | | Animal Sh - Unleashed - Stray Dog | 1 | 15.0 |
| | | Animal Shelter | | 3 | 5.3 |
| | | Cat Shelter | Cat Shelter - Feral Cats | 2 | 0 |
| | | Cat Shelter | | 2 | 0 |
| | | Code Enforcement | Code - Court | 1 | 0 |
| | | | Code - Miscellaneous | 2 | 3.5 |
| | | | Code - Odor | 1 | 4.0 |
| | | | Code - Overgrown Vegetation | 3 | 2.7 |
| | | | Code - Property Maintenance | 1 | 0 |
| | | | Code - Signs | 4 | 8.2 |
| | | | Code - Unlawful Property Use | 1 | 14.0 |
| | | Code Enforcement | | 13 | 5.1 |
| | | Department of Public Safety | | 18 | 4.6 |
| | Department of Public Works | Department of Public Works | DPW - Road Project | 1 | 0 |
| | | Department of Public Works | | 1 | 0 |
| | | Highway Department | Hwy - Curb Repair | 1 | 1.0 |
| | | | Hwy - From Transfer | 1 | 8.0 |
| | | | Hwy - Miscellaneous | 1 | 5.0 |
| | | | Hwy - Street Drainage / Flooding | 2 | 0.5 |
| | | | Hwy - Street Painting | 1 | 1.0 |
| | | | Hwy - Street Sign - New Request | 2 | 0 |
| | | | Hwy - Street Sign - Repair / Replace | 2 | 9.0 |
| | | | Hwy - Street Sweeping / Cleaning | 2 | 6.5 |
| | | | Hwy - Tree Planting | 1 | 0 |
| | | | Hwy - Tree Stump Removal | 3 | 0 |
| | | | Hwy - Tree Trimming / Removal Inspection | 8 | 0.6 |
| | | Highway Department | | 24 | 2.2 |
| | | Street Lighting District | Street Light - Cycles On / Off | 1 | 0 |
| | | | Street Light - Fixture Problem | 5 | 0.4 |
| | | | Street Light - Light Out (Single) | 4 | 10.2 |
| | | | Street Light - Lights Out (Multiple) | 4 | 2.0 |
| | | | Street Light - Mark Out | 52 | 2.8 |
| | | | Street Light - Misc Problems | 1 | 6.0 |
| | | | Street Light - On During Day | 5 | 2.4 |

Town of North Hempstead Service Requests via 311 - by Community

May 2012

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|-------------------------|----------------------------------|---------------------------------|--------------------------------------|--|---------------|-----|
| CARLE PLACE | Department of Public Works | Street Lighting District | Street Light - Pole Problem | 1 | 0 | |
| | | | Street Light - Service Complaint | 1 | 0 | |
| | | Street Lighting District | | | 74 | 2.9 |
| | | Department of Public Works | | | 99 | 2.7 |
| | Parks and Recreation Department | Parks and Recreation Department | Park - Miscellaneous | 1 | 0 | |
| | | Parks and Recreation Department | | | 1 | 0 |
| | Parks and Recreation Department | | | 1 | 0 | |
| | Planning and Building Department | Building Department | Bldg - Application Status | 2 | 0.5 | |
| | | | Bldg - Certificate Status | 1 | 0 | |
| | | | Bldg - Illegal Housing | 7 | 4.0 | |
| | | | Bldg - Suspect Work Without a Permit | 1 | 2.0 | |
| | | Building Department | | | 11 | 2.8 |
| | Planning and Building Department | | | 11 | 2.8 | |
| | Project Independence | Project Independence | PI - Household Maintenance | 1 | 3.0 | |
| | | | PI - Miscellaneous | 1 | 0 | |
| | | | PI - Taxi Service | 5 | 0 | |
| | | | PI - Taxi Service Cancellation | 1 | 0 | |
| | | Project Independence | | | 8 | 0.4 |
| | Project Independence | | | 8 | 0.4 | |
| | Solid Waste Management | Sustainability Department | SWMA - Long Island Green Homes | 1 | 0 | |
| | | | SWMA - Rain Barrel | 2 | 2.5 | |
| | | Sustainability Department | | | 3 | 1.7 |
| | Solid Waste Management | | | 3 | 1.7 | |
| | Supervisor's Office | Supervisor's Office | SupV - Complaint - Other Employee | 1 | 0 | |
| | | Supervisor's Office | | | 1 | 0 |
| | Supervisor's Office | | | 1 | 0 | |
| | CARLE PLACE | | | | 150 | 2.7 |
| | EAST HILLS | Community Services | Community Services | CommSvc - Seasonal Programs Registration | 3 | 0 |
| | | | Community Services | | | 3 |
| | | Community Services | | | 3 | 0 |
| Inter Municipal Affairs | | Inter Municipal Affairs | OIC - From Transfer | 1 | 0 | |
| | | | OIC - Inter Municipal SR | 2 | 2.5 | |
| | | Inter Municipal Affairs | | | 3 | 1.7 |
| Inter Municipal Affairs | | | 3 | 1.7 | | |
| Project Independence | | Project Independence | PI - Household Maintenance | 1 | 5.0 | |
| | | | PI - Program Registration | 4 | 5.5 | |
| | | | PI - Taxi Service | 10 | 0 | |
| | | | PI - Taxi Service Cancellation | 1 | 0 | |
| | | Project Independence | | | 16 | 1.7 |
| Project Independence | | | 16 | 1.7 | | |

Town of North Hempstead Service Requests via 311 - by Community

May 2012

| City | Department Description | Group Description | Type Description | Count | Response Days |
|----------------------------|-----------------------------|---------------------------|----------------------------------|-------|---------------|
| EAST HILLS | Solid Waste Management | Sustainability Department | SWMA - Compost | 3 | 2.0 |
| | | | SWMA - Rain Barrel | 1 | 2.0 |
| | | Sustainability Department | | 4 | 2.0 |
| | Solid Waste Management | | | 4 | 2.0 |
| | Supervisor's Office | Supervisor's Office | SupV - Airplane | 12 | 0 |
| | | | SupV - Helicopter | 1 | 0 |
| | | Supervisor's Office | | 13 | 0 |
| | Supervisor's Office | | | 13 | 0 |
| | EAST HILLS | | | 39 | 1.0 |
| EAST ISLIP | Department of Public Safety | Animal Shelter | Animal Sh - Lost Animal | 1 | 1.0 |
| | | Animal Shelter | | 1 | 1.0 |
| | Department of Public Safety | | | 1 | 1.0 |
| EAST ISLIP | | | 1 | 1.0 | |
| EAST WILLISTON | Department of Public Safety | Cat Shelter | Cat Shelter - Feral Cats | 1 | 0 |
| | | Cat Shelter | | 1 | 0 |
| | Department of Public Safety | | | 1 | 0 |
| | Inter Municipal Affairs | Inter Municipal Affairs | OIC - Inter Municipal SR | 1 | 0 |
| | | Inter Municipal Affairs | | 1 | 0 |
| | Inter Municipal Affairs | | | 1 | 0 |
| | Project Independence | Project Independence | PI - Call Back Request | 1 | 0 |
| | | | PI - Household Maintenance | 2 | 0 |
| | | | PI - Membership Registration | 1 | 0 |
| | | | PI - Taxi Service | 4 | 0 |
| | | Project Independence | | 8 | 0 |
| | Project Independence | | | 8 | 0 |
| | Solid Waste Management | Sustainability Department | SWMA - Rain Barrel | 2 | 0.5 |
| | | Sustainability Department | | 2 | 0.5 |
| | Solid Waste Management | | | 2 | 0.5 |
| | Supervisor's Office | Supervisor's Office | SupV - Airplane | 5 | 0 |
| | | Supervisor's Office | | 5 | 0 |
| | Supervisor's Office | | | 5 | 0 |
| | EAST WILLISTON | | | 17 | 0.1 |
| FLORAL PARK | Department of Public Safety | Cat Shelter | Cat Shelter - Feral Cats | 1 | 0 |
| | | Cat Shelter | | 1 | 0 |
| | | Code Enforcement | Code - Property Maintenance | 1 | 0 |
| | | Code Enforcement | | 1 | 0 |
| | Department of Public Safety | | | 2 | 0 |
| | Department of Public Works | Highway Department | Hwy - Pothole | 1 | 1.0 |
| | | | Hwy - Street Sweeping / Cleaning | 1 | 1.0 |
| | | Highway Department | | 2 | 1.0 |
| Department of Public Works | | | 2 | 1.0 | |

Town of North Hempstead Service Requests via 311 - by Community

May 2012

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|--------------------|--|-----------------------------|--|---------------------|---------------|-----|
| FLORAL PARK | Project Independence | Project Independence | PI - Membership Registration | 1 | 0 | |
| | | | PI - Taxi Service | 16 | 0 | |
| | | | PI - Taxi Service Cancellation | 1 | 0 | |
| | | | PI - Transportation/Mobility Mgmt Info | 1 | 0 | |
| | | Project Independence | | 19 | 0 | |
| | Project Independence | | | 19 | 0 | |
| FLORAL PARK | | | | 23 | 0.1 | |
| FLORAL PARK CEN | Department of Public Works | Street Lighting District | Street Light - Pole Problem | 1 | 3.0 | |
| | | Street Lighting District | | 1 | 3.0 | |
| | Department of Public Works | | | 1 | 3.0 | |
| FLORAL PARK CEN | | | | 1 | 3.0 | |
| FLORAL PARK CENTER | Department of Public Safety | Code Enforcement | Code - Fence | 1 | 4.0 | |
| | | Code Enforcement | | 1 | 4.0 | |
| | Department of Public Safety | | | 1 | 4.0 | |
| FLORAL PARK CENTER | | | | 1 | 4.0 | |
| FLORAL PARK CENTRE | Department of Public Safety | Code Enforcement | Code - Miscellaneous | 1 | 5.0 | |
| | | | Code - Noise | 1 | 5.0 | |
| | | | Code - Overgrown Vegetation | 3 | 7.0 | |
| | | | Code - Property Maintenance | 1 | 4.0 | |
| | | Code Enforcement | | 6 | 5.8 | |
| | | Parking Enforcement | Prkg Enfrc - From Transfer | 1 | 7.0 | |
| | | Parking Enforcement | | 1 | 7.0 | |
| | | Department of Public Safety | | | 7 | 6.0 |
| | | Department of Public Works | Highway Department | Hwy - Curb Repair | 4 | 0.2 |
| | | | | Hwy - Miscellaneous | 2 | 2.0 |
| | Hwy - Street Drainage / Flooding | | | 2 | 0 | |
| | Hwy - Street Sign - New Request | | | 1 | 0 | |
| | Hwy - Tree Trimming / Removal Inspection | | | 1 | 0 | |
| | Highway Department | | 10 | 0.5 | | |
| | Street Lighting District | | Street Light - Fixture Problem | 2 | 2.0 | |
| | | | Street Light - On During Day | 3 | 1.3 | |
| | Street Lighting District | | 5 | 1.6 | | |
| | Department of Public Works | | | 15 | 0.9 | |
| | Planning and Building Department | Building Department | Bldg - Application Status | 1 | 1.0 | |
| | | Building Department | | 1 | 1.0 | |
| | Planning and Building Department | | | 1 | 1.0 | |
| | Project Independence | Project Independence | PI - Membership Registration | 1 | 0 | |
| | | | Project Independence | | 1 | 0 |
| | | Project Independence | | | 1 | 0 |

Town of North Hempstead Service Requests via 311 - by Community

May 2012

| City | Department Description | Group Description | Type Description | Count | Response Days |
|--------------------|-----------------------------|---------------------------|--|-------|---------------|
| FLORAL PARK CENTRE | Solid Waste Management | Solid Waste Management | SWMA - Garbage Not Picked Up | 1 | 0 |
| | | Solid Waste Management | | 1 | 0 |
| | Solid Waste Management | | | 1 | 0 |
| | FLORAL PARK CENTRE | | | 25 | 2.2 |
| FLOWER HILL | Community Services | Community Services | CommSvc - Seasonal Programs Registration | 2 | 0 |
| | | Community Services | | 2 | 0 |
| | Community Services | | | 2 | 0 |
| | Department of Public Safety | Cat Shelter | Cat Shelter - Feral Cats | 1 | 0 |
| | | Cat Shelter | | 1 | 0 |
| | Department of Public Safety | | | 1 | 0 |
| | Department of Public Works | Highway Department | Hwy - Pothole | 2 | 0.5 |
| | | Highway Department | | 2 | 0.5 |
| | | Street Lighting District | Street Light - Mark Out | 1 | 2.0 |
| | | Street Lighting District | | 1 | 2.0 |
| | Department of Public Works | | | 3 | 1.0 |
| | Project Independence | Project Independence | PI - Membership Registration | 3 | 0 |
| | | | PI - Taxi Service | 17 | 0 |
| | | | PI - Taxi Service Cancellation | 3 | 0 |
| | | | PI - Taxi Service Complaint | 1 | 3.0 |
| | | | PI - Transportation/Mobility Mgmt Info | 2 | 0 |
| | | Project Independence | | 26 | 0.1 |
| | Project Independence | | | 26 | 0.1 |
| | Solid Waste Management | Sustainability Department | SWMA - Compost | 1 | 1.0 |
| | | | SWMA - Rain Barrel | 3 | 1.0 |
| | | Sustainability Department | | 4 | 1.0 |
| | Solid Waste Management | | | 4 | 1.0 |
| | FLOWER HILL | | | | 36 |
| FREEPORT | Department of Public Safety | Animal Shelter | Animal Sh - Found Animal | 1 | 1.0 |
| | | Animal Shelter | | 1 | 1.0 |
| | Department of Public Safety | | | 1 | 1.0 |
| FREEPORT | | | | 1 | 1.0 |
| GARDEN CITY | Department of Public Works | Highway Department | Hwy - Street Sweeping / Cleaning | 1 | 0 |
| | | Highway Department | | 1 | 0 |
| | | Street Lighting District | Street Light - Mark Out | 2 | 4.0 |
| | | Street Lighting District | | 2 | 4.0 |
| | Department of Public Works | | | 3 | 2.7 |
| | Supervisor's Office | Supervisor's Office | SupV - Airplane | 4 | 0 |
| | | Supervisor's Office | | 4 | 0 |
| | Supervisor's Office | | | 4 | 0 |
| GARDEN CITY | | | | 7 | 1.1 |

Town of North Hempstead Service Requests via 311 - by Community

May 2012

| City | Department Description | Group Description | Type Description | Count | Response Days |
|------------------|------------------------------------|----------------------------|---|-----------|---------------|
| GARDEN CITY | Supervisor's Office | Supervisor's Office | SupV - Airplane | 1 | 0 |
| | | Supervisor's Office | | 1 | 0 |
| | | Supervisor's Office | | 1 | 0 |
| | GARDEN CITY | | | 1 | 0 |
| GARDEN CITY PARK | Community Services | Community Services | CommSvc - Bus Pickup Cancel | 3 | 0.7 |
| | | | CommSvc - Bus Pickup Schedule | 1 | 1.0 |
| | | | CommSvc - Seasonal Programs Registration | 2 | 0 |
| | | Community Services | | 6 | 0.5 |
| | Community Services | | | 6 | 0.5 |
| | Department of Public Safety | Animal Shelter | Animal Sh - Lost Animal | 1 | 1.0 |
| | | | Animal Sh - Menacing or Harrassing Dog | 1 | 8.0 |
| | | Animal Shelter | | 2 | 4.5 |
| | | Code Enforcement | Code - After Hours/Weekend Construction | 1 | 1.0 |
| | | | Code - Court | 1 | 0 |
| | | | Code - Miscellaneous | 2 | 3.0 |
| | | | Code - No Plates / Inoperable Vehicle | 3 | 6.7 |
| | | | Code - Overgrown Vegetation | 13 | 5.5 |
| | | | Code - Property Maintenance | 3 | 5.7 |
| | | | Code - Unlawful Property Use | 1 | 4.0 |
| | | Code Enforcement | | 24 | 5.0 |
| | | Parking Enforcement | Prkg Enfrc - Parking Violations Complaint | 2 | 5.0 |
| | | Parking Enforcement | | 2 | 5.0 |
| | Department of Public Safety | | | 28 | 5.0 |
| | Department of Public Works | Highway Department | Hwy - Catch Basin | 2 | 1.5 |
| | | | Hwy - Dead Animal Pickup | 1 | 0 |
| | | | Hwy - Miscellaneous | 1 | 0 |
| | | | Hwy - Street Drainage / Flooding | 1 | 0 |
| | | | Hwy - Street Sign - New Request | 3 | 0 |
| | | | Hwy - Street Sign - Repair / Replace | 1 | 0 |
| | | | Hwy - Street Sweeping / Cleaning | 2 | 0.5 |
| | | | Hwy - Tree Branch / Debris Pickup | 1 | 1.0 |
| | | | Hwy - Tree Planting | 1 | 0 |
| | | | Hwy - Tree Stump Removal | 3 | 0 |
| | | | Hwy - Tree Trimming / Removal Inspection | 6 | 0 |
| | | Highway Department | | 22 | 0.2 |
| | | Street Lighting District | Street Light - Fixture Problem | 1 | 0 |
| | | | Street Light - Light Out (Single) | 5 | 3.6 |
| | | | Street Light - Lights Out (Multiple) | 1 | 2.0 |

Town of North Hempstead Service Requests via 311 - by Community

May 2012

| City | Department Description | Group Description | Type Description | Count | Response Days |
|------------------|----------------------------------|----------------------------|--|-------|---------------|
| GARDEN CITY PARK | Department of Public Works | Street Lighting District | Street Light - Mark Out | 2 | 3.5 |
| | | | Street Light - On During Day | 4 | 3.2 |
| | | Street Lighting District | | 13 | 3.1 |
| | | Department of Public Works | | | 35 |
| | Inter Municipal Affairs | Inter Municipal Affairs | OIC - From Transfer | 1 | 1.0 |
| | | | OIC - Inter Municipal SR | 3 | 1.3 |
| | | Inter Municipal Affairs | | 4 | 1.2 |
| | Inter Municipal Affairs | | | 4 | 1.2 |
| | Planning and Building Department | Building Department | Bldg - Application Status | 6 | 0.7 |
| | | | Bldg - Certificate Status | 1 | 0 |
| | | | Bldg - Employee Complaint | 1 | 1.0 |
| | | | Bldg - Illegal Housing | 2 | 1.5 |
| | | | Bldg - Suspect Work Without a Permit | 3 | 0 |
| | | Building Department | | 13 | 0.6 |
| | | Planning Department | Planning - Questions needing Answers | 1 | 0 |
| | | Planning Department | | 1 | 0 |
| | Planning and Building Department | | | 14 | 0.6 |
| | Project Independence | Project Independence | PI - Financial Assistance | 2 | 4.5 |
| | | | PI - Household Maintenance | 1 | 3.0 |
| | | | PI - Membership Registration | 7 | 0 |
| | | | PI - Miscellaneous | 3 | 1.0 |
| | | | PI - Program Registration | 5 | 0.2 |
| | | | PI - Taxi Service | 73 | 0.0 |
| | | | PI - Taxi Service Cancellation | 6 | 0 |
| | | | PI - Taxi Service Complaint | 2 | 2.5 |
| | | | PI - Transportation/Mobility Mgmt Info | 4 | 0.5 |
| | | Project Independence | | 103 | 0.2 |
| | Project Independence | | | 103 | 0.2 |
| | Solid Waste Management | Solid Waste Management | SWMA - Carting Complaints | 1 | 0 |
| | | | SWMA - Garbage Not Picked Up | 1 | 1.0 |
| | | Solid Waste Management | | 2 | 0.5 |
| | | Sustainability Department | SWMA - Compost | 1 | 1.0 |
| | | | SWMA - Rain Barrel | 4 | 0.8 |
| | | Sustainability Department | | 5 | 0.8 |
| | Solid Waste Management | | | 7 | 0.7 |
| | Supervisor's Office | Supervisor's Office | SupV - Airplane | 2 | 0 |
| | | | SupV - Helicopter | 2 | 0 |
| | | | SupV - Thank You from Constituent | 2 | 0 |
| | | Supervisor's Office | | 6 | 0 |
| | Supervisor's Office | | | 6 | 0 |

Town of North Hempstead Service Requests via 311 - by Community

May 2012

| City | Department Description | Group Description | Type Description | Count | Response Days |
|--------------------|-----------------------------|--------------------------|--|-------|---------------|
| GARDEN CITY PARK | | | | 203 | 1.1 |
| GARDEN CITY PARK Q | Department of Public Works | Highway Department | Hwy - Street Sign - Repair / Replace | 1 | 1.0 |
| | | Highway Department | | 1 | 1.0 |
| | Department of Public Works | | | 1 | 1.0 |
| GARDEN CITY PARK Q | | | | 1 | 1.0 |
| GLEN COVE | Department of Public Safety | Animal Shelter | Animal Sh - Lost Animal | 1 | 1.0 |
| | | | Animal Sh - Unleashed - Stray Dog | 1 | 0 |
| | | Animal Shelter | | 2 | 0.5 |
| | Department of Public Safety | | | 2 | 0.5 |
| | Supervisor's Office | Supervisor's Office | SupV - Helicopter | 1 | 0 |
| | | Supervisor's Office | | 1 | 0 |
| | Supervisor's Office | | | 1 | 0 |
| GLEN COVE | | | | 3 | 0.3 |
| GLENWOOD LANDING | Department of Public Works | Street Lighting District | Street Light - Mark Out | 5 | 1.8 |
| | | Street Lighting District | | 5 | 1.8 |
| | Department of Public Works | | | 5 | 1.8 |
| GLENWOOD LANDING | | | | 5 | 1.8 |
| GRAT NECK | Project Independence | Project Independence | PI - Health and Mental Health | 1 | 0 |
| | | Project Independence | | 1 | 0 |
| | Project Independence | | | 1 | 0 |
| GRAT NECK | | | | 1 | 0 |
| GREART NECK | Project Independence | Project Independence | PI - Taxi Service | 1 | 0 |
| | | Project Independence | | 1 | 0 |
| | Project Independence | | | 1 | 0 |
| GREART NECK | | | | 1 | 0 |
| GREAT NEC.K | Project Independence | Project Independence | PI - Health and Mental Health | 1 | 0 |
| | | Project Independence | | 1 | 0 |
| | Project Independence | | | 1 | 0 |
| GREAT NEC.K | | | | 1 | 0 |
| GREAT NECK | Community Services | Community Services | CommSvc - Seasonal Programs Registration | 8 | 0 |
| | | Community Services | | 8 | 0 |
| | | Community Services | | | 8 |
| | Department of Public Safety | Animal Shelter | Animal Sh - Barking Dog | 1 | 0 |
| | | | Animal Sh - Found Animal | 1 | 2.0 |
| | | | Animal Sh - Lost Animal | 1 | 0 |
| | | | Animal Sh - Surrender a dog | 1 | 0 |
| | | | Animal Sh - Unleashed - Stray Dog | 1 | 0 |
| | | Animal Shelter | | 5 | 0.4 |
| | | Cat Shelter | Cat Shelter - Feral Cats | 6 | 5.7 |
| | | Cat Shelter | | 6 | 5.7 |
| | Code Enforcement | Code - Building Permit | 1 | 0 | |

Town of North Hempstead Service Requests via 311 - by Community

May 2012

| City | Department Description | Group Description | Type Description | Count | Response Days |
|------------|------------------------------------|---------------------------------|--|-----------|---------------|
| GREAT NECK | Department of Public Safety | Code Enforcement | Code - Commercial Vehicle stored on Residential Property | 3 | 1.7 |
| | | | Code - Court | 6 | 0 |
| | | | Code - Dumpster | 1 | 0 |
| | | | Code - Handicap Parking | 2 | 0 |
| | | | Code - Miscellaneous | 2 | 2.5 |
| | | | Code - No Plates / Inoperable Vehicle | 1 | 0 |
| | | | Code - Noise | 5 | 2.0 |
| | | | Code - Overgrown Vegetation | 6 | 0 |
| | | | Code - Property Maintenance | 2 | 5.0 |
| | | | Code - Sidewalk Obstruction | 3 | 0 |
| | | | Code - Storage and Display | 1 | 0 |
| | | Code Enforcement | | 33 | 0.9 |
| | | Parking Enforcement | Prkg Enfr - Parking Violations Complaint | 7 | 3.1 |
| | | Parking Enforcement | | 7 | 3.1 |
| | Department of Public Safety | | | 51 | 1.7 |
| | Department of Public Works | Highway Department | Hwy - Catch Basin | 2 | 4.0 |
| | | | Hwy - Dead Animal Pickup | 5 | 3.2 |
| | | | Hwy - Grass Cut / Mow | 2 | 1.0 |
| | | | Hwy - Miscellaneous | 3 | 2.0 |
| | | | Hwy - Pothole | 7 | 1.6 |
| | | | Hwy - Street Drainage / Flooding | 2 | 0.5 |
| | | | Hwy - Street Sign - New Request | 2 | 0 |
| | | | Hwy - Street Sign - Repair / Replace | 3 | 2.7 |
| | | | Hwy - Street Sweeping / Cleaning | 1 | 0 |
| | | | Hwy - Tree Branch / Debris Pickup | 3 | 1.0 |
| | | | Hwy - Tree Fallen - Emergency | 1 | 0 |
| | | | Hwy - Tree Planting | 1 | 0 |
| | | | Hwy - Tree Trimming / Removal Inspection | 9 | 4.2 |
| | | Highway Department | | 41 | 2.3 |
| | | Street Lighting District | Street Light - Fixture Problem | 3 | 3.7 |
| | | | Street Light - Mark Out | 16 | 3.1 |
| | | | Street Light - On During Day | 2 | 4.5 |
| | | Street Lighting District | | 21 | 3.3 |
| | Department of Public Works | | | 62 | 2.6 |
| | Inter Municipal Affairs | Inter Municipal Affairs | OIC - From Transfer | 1 | 1.0 |
| | | | OIC - Inter Municipal SR | 5 | 1.0 |
| | | Inter Municipal Affairs | | 6 | 1.0 |
| | Inter Municipal Affairs | | | 6 | 1.0 |

Town of North Hempstead Service Requests via 311 - by Community

May 2012

| City | Department Description | Group Description | Type Description | Count | Response Days |
|------------|----------------------------------|---------------------------------|--|-------|---------------|
| GREAT NECK | Parks and Recreation Department | Parks and Recreation Department | Park - Miscellaneous | 1 | 2.0 |
| | | Parks and Recreation Department | | 1 | 2.0 |
| | Parks and Recreation Department | | | 1 | 2.0 |
| | Planning and Building Department | Building Department | Bldg - Application Status | 8 | 3.4 |
| | | | Bldg - Construction Complaint | 2 | 1.0 |
| | | | Bldg - Illegal Housing | 2 | 0 |
| | | | Bldg - Suspect Work Without a Permit | 2 | 0 |
| | | Building Department | | 14 | 2.1 |
| | Planning and Building Department | | | 14 | 2.1 |
| | Project Independence | Project Independence | PI - Call Back Request | 1 | 4.0 |
| | | | PI - Caregiver Support | 1 | 15.0 |
| | | | PI - Food and Hunger | 1 | 0 |
| | | | PI - Health and Mental Health | 34 | 0.7 |
| | | | PI - Household Maintenance | 2 | 2.5 |
| | | | PI - Membership Registration | 8 | 0 |
| | | | PI - Miscellaneous | 2 | 0 |
| | | | PI - Program Registration | 3 | 1.7 |
| | | | PI - Taxi Service | 174 | 0.0 |
| | | | PI - Taxi Service Cancellation | 12 | 0 |
| | | | PI - Taxi Service Complaint | 1 | 0 |
| | | | PI - Transportation/Mobility Mgmt Info | 2 | 0.5 |
| | | | PI - Volunteer | 1 | 1.0 |
| | | Project Independence | | 242 | 0.2 |
| | Project Independence | | | 242 | 0.2 |
| | Solid Waste Management | Solid Waste Management | SWMA - Garbage Not Picked Up | 2 | 0 |
| | | | Solid Waste Management | | 2 |
| | | Sustainability Department | SWMA - Compost | 4 | 2.2 |
| | | | SWMA - Rain Barrel | 7 | 2.0 |
| | | Sustainability Department | | 11 | 2.1 |
| | Solid Waste Management | | | 13 | 1.8 |
| | Supervisor's Office | 311 Call Center | 311 - Street Repaving Schedule Inquiry | 1 | 0 |
| | | 311 Call Center | | 1 | 0 |
| | | Supervisor's Office | SupV - Airplane | 1 | 0 |
| | | | SupV - Helicopter | 1 | 0 |
| | | | SupV - Thank You from Constituent | 3 | 0 |
| | | Supervisor's Office | | 5 | 0 |
| | | Supervisor's Office | | | 6 |
| GREAT NECK | | | 403 | 0.9 | |

Town of North Hempstead Service Requests via 311 - by Community

May 2012

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|-----------------------------|-----------------------------|--------------------------|-------------------------------|----------------------|---------------|-----|
| GREAT NECK ESTATES | Department of Public Safety | Animal Shelter | Animal Sh - Found Animal | 1 | 0 | |
| | | | Animal Sh - Lost Animal | 1 | 2.0 | |
| | | Animal Shelter | | 2 | 1.0 | |
| | | Cat Shelter | Cat Shelter - Feral Cats | 1 | 0 | |
| | | Cat Shelter | | 1 | 0 | |
| | Department of Public Safety | | | 3 | 0.7 | |
| | Department of Public Works | Street Lighting District | Street Light - On During Day | 1 | 0 | |
| | | Street Lighting District | | 1 | 0 | |
| | Department of Public Works | | | 1 | 0 | |
| | Inter Municipal Affairs | Inter Municipal Affairs | OIC - Inter Municipal SR | 1 | 2.0 | |
| | | Inter Municipal Affairs | | 1 | 2.0 | |
| | Inter Municipal Affairs | | | 1 | 2.0 | |
| | Project Independence | Project Independence | PI - Taxi Service | 12 | 0.1 | |
| | | Project Independence | | 12 | 0.1 | |
| | Project Independence | | | 12 | 0.1 | |
| | Supervisor's Office | Supervisor's Office | SupV - Airplane | 4 | 0 | |
| | | Supervisor's Office | | 4 | 0 | |
| | Supervisor's Office | | | 4 | 0 | |
| | GREAT NECK ESTATES | | | | 21 | 0.2 |
| | GREAT NECK PLAZA | Adminstrative Services | Adminstrative Services | Adm Svc - Green Team | 1 | 7.0 |
| Adminstrative Services | | | 1 | 7.0 | | |
| Adminstrative Services | | | 1 | 7.0 | | |
| Department of Public Safety | | Animal Shelter | Animal Sh - Found Animal | 1 | 2.0 | |
| | | Animal Shelter | | 1 | 2.0 | |
| | | Cat Shelter | Cat Shelter - Feral Cats | 1 | 0 | |
| | | Cat Shelter | | 1 | 0 | |
| Department of Public Safety | | | 2 | 1.0 | | |
| Department of Public Works | | Street Lighting District | Street Light - Mark Out | 1 | 4.0 | |
| | | Street Lighting District | | 1 | 4.0 | |
| Department of Public Works | | | 1 | 4.0 | | |
| Inter Municipal Affairs | | Inter Municipal Affairs | OIC - From Transfer | 1 | 0 | |
| | | | OIC - Inter Municipal SR | 1 | 0 | |
| | | Inter Municipal Affairs | | 2 | 0 | |
| Inter Municipal Affairs | | | 2 | 0 | | |
| Project Independence | | Project Independence | PI - Call Back Request | 2 | 1.0 | |
| | | | PI - Health and Mental Health | 15 | 0 | |
| | | | PI - Household Maintenance | 2 | 4.5 | |
| | | | PI - Membership Registration | 5 | 0 | |
| | | | PI - Miscellaneous | 4 | 1.2 | |
| | | | PI - Program Registration | 1 | 1.0 | |
| | | | PI - Taxi Service | 107 | 0.0 | |

Town of North Hempstead Service Requests via 311 - by Community

May 2012

| City | Department Description | Group Description | Type Description | Count | Response Days |
|--------------------|----------------------------------|---------------------------|--|-------|---------------|
| GREAT NECK PLAZA | Project Independence | Project Independence | PI - Taxi Service Cancellation | 9 | 0 |
| | | | PI - Taxi Service Complaint | 1 | 0 |
| | | | PI - Transportation/Mobility Mgmt Info | 2 | 1.5 |
| | | Project Independence | | 148 | 0.1 |
| | Project Independence | | | 148 | 0.1 |
| | Supervisor's Office | Supervisor's Office | SupV - Helicopter | 1 | 0 |
| | | | SupV - Thank You from Constituent | 1 | 0 |
| | | Supervisor's Office | | 2 | 0 |
| | Supervisor's Office | | | 2 | 0 |
| | GREAT NECK PLAZA | | | 156 | 0.2 |
| GREAT NECK TERRACE | Project Independence | Project Independence | PI - Taxi Service | 1 | 0 |
| | | Project Independence | | 1 | 0 |
| | Project Independence | | | 1 | 0 |
| GREAT NECK TERRACE | | | 1 | 0 | |
| GREENVALE | Department of Public Safety | Code Enforcement | Code - Court | 1 | 0 |
| | | | Code - Garbage | 1 | 0 |
| | | | Code - Handicap Parking | 1 | 0 |
| | | | Code - Miscellaneous | 1 | 0 |
| | | | Code - Overgrown Vegetation | 2 | 0 |
| | | | Code - Property Maintenance | 2 | 0 |
| | | | Code - Signs | 2 | 0 |
| | | | Code - Unlawful Property Use | 1 | 0 |
| | | Code Enforcement | | 11 | 0 |
| | Department of Public Safety | | | 11 | 0 |
| | Department of Public Works | Highway Department | Hwy - Grass Cut / Mow | 1 | 0 |
| | | | Hwy - Street Sign - Repair / Replace | 1 | 5.0 |
| | | | Hwy - Tree Planting | 1 | 0 |
| | | | Hwy - Tree Trimming / Removal Inspection | 1 | 0 |
| | | Highway Department | | 4 | 1.2 |
| | Department of Public Works | | | 4 | 1.2 |
| | Planning and Building Department | Building Department | Bldg - Application Status | 1 | 1.0 |
| | | | Bldg - Suspect Work Without a Permit | 2 | 7.5 |
| | | Building Department | | 3 | 5.3 |
| | Planning and Building Department | | | 3 | 5.3 |
| | Project Independence | Project Independence | PI - Household Maintenance | 1 | 5.0 |
| | | Project Independence | | 1 | 5.0 |
| | Project Independence | | | 1 | 5.0 |
| | Solid Waste Management | Sustainability Department | SWMA - Compost | 1 | 7.0 |
| | | Sustainability Department | | 1 | 7.0 |
| | Solid Waste Management | | | 1 | 7.0 |

Town of North Hempstead Service Requests via 311 - by Community

May 2012

| City | Department Description | Group Description | Type Description | Count | Response Days |
|--------------|-----------------------------------|------------------------------------|--|-----------|---------------|
| GREENVALE | Supervisor's Office | 311 Call Center | 311 - Street Repaving Schedule Inquiry | 1 | 0 |
| | | 311 Call Center | | 1 | 0 |
| | Supervisor's Office | | | 1 | 0 |
| | GREENVALE | | | 21 | 1.6 |
| GREZT NECK | Department of Public Works | Street Lighting District | Street Light - Mark Out | 1 | 4.0 |
| | | Street Lighting District | | 1 | 4.0 |
| | Department of Public Works | | | 1 | 4.0 |
| | GREZT NECK | | | 1 | 4.0 |
| HARBOR HILLS | Department of Public Works | Street Lighting District | Street Light - Mark Out | 1 | 0 |
| | | Street Lighting District | | 1 | 0 |
| | Department of Public Works | | | 1 | 0 |
| | HARBOR HILLS | | | 1 | 0 |
| HERRICK | Department of Public Works | Street Lighting District | Street Light - Misc Problems | 1 | 0 |
| | | Street Lighting District | | 1 | 0 |
| | Department of Public Works | | | 1 | 0 |
| | HERRICK | | | 1 | 0 |
| HERRICKS | Community Services | Community Services | CommSvc - Bus Pickup Cancel | 2 | 1.0 |
| | | Community Services | | 2 | 1.0 |
| | | Community Services | | 2 | 1.0 |
| | Department of Public Safety | Animal Shelter | Animal Sh - Barking Dog | 1 | 0 |
| | | Animal Shelter | | 1 | 0 |
| | | Code Enforcement | Code - Court | 1 | 0 |
| | | | Code - Miscellaneous | 1 | 4.0 |
| | | | Code - Overgrown Vegetation | 2 | 4.5 |
| | | | Code - Property Maintenance | 1 | 26.0 |
| | | | Code Enforcement | 5 | 7.8 |
| | | Department of Public Safety | | 6 | 6.5 |
| | Department of Public Works | Highway Department | Hwy - Catch Basin | 2 | 0 |
| | | | Hwy - Dead Animal Pickup | 2 | 3.0 |
| | | | Hwy - Miscellaneous | 2 | 15.5 |
| | | | Hwy - Sprinkler Damage | 1 | 1.0 |
| | | | Hwy - Street Sign - New Request | 1 | 0 |
| | | | Hwy - Street Sign - Repair / Replace | 1 | 17.0 |
| | | | Hwy - Street Sweeping / Cleaning | 1 | 2.0 |
| | | | Hwy - Tree Planting | 3 | 0 |
| | | | Hwy - Tree Trimming / Removal Inspection | 6 | 0 |
| | | Highway Department | | 19 | 3.0 |

Town of North Hempstead Service Requests via 311 - by Community

May 2012

| City | Department Description | Group Description | Type Description | Count | Response Days |
|----------------------------|----------------------------------|---------------------------|--|-------|---------------|
| HERRICKS | Department of Public Works | Street Lighting District | Street Light - Cycles On / Off | 1 | 6.0 |
| | | | Street Light - Light Out (Single) | 2 | 6.0 |
| | | | Street Light - On During Day | 2 | 2.5 |
| | | Street Lighting District | | | 5 |
| | Department of Public Works | | | 24 | 3.3 |
| | Inter Municipal Affairs | Inter Municipal Affairs | OIC - Inter Municipal SR | 1 | 0 |
| | | Inter Municipal Affairs | | | 1 |
| | Inter Municipal Affairs | | | 1 | 0 |
| | Planning and Building Department | Building Department | Bldg - Application Status | 3 | 1.3 |
| | | | Bldg - Illegal Housing | 1 | 0 |
| | | Building Department | | | 4 |
| | Planning and Building Department | | | 4 | 1.0 |
| | Project Independence | Project Independence | PI - Call Back Request | 1 | 1.0 |
| | | | PI - Caregiver Support | 1 | 1.0 |
| | | | PI - Food and Hunger | 1 | 0 |
| | | | PI - Membership Registration | 1 | 0 |
| | | | PI - Program Registration | 2 | 0.5 |
| | | | PI - Taxi Service | 30 | 0 |
| | | | PI - Taxi Service Cancellation | 1 | 0 |
| | | | PI - Transportation/Mobility Mgmt Info | 1 | 2.0 |
| | | Project Independence | | | 38 |
| | Project Independence | | | 38 | 0.1 |
| | Solid Waste Management | Sustainability Department | SWMA - Compost | 2 | 1.0 |
| | | | SWMA - Rain Barrel | 1 | 0 |
| | | Sustainability Department | | | 3 |
| | Solid Waste Management | | | 3 | 0.7 |
| | Supervisor's Office | Supervisor's Office | SupV - Airplane | 5 | 0 |
| | | Supervisor's Office | | | 5 |
| | Supervisor's Office | | | 5 | 0 |
| HERRICKS | | | | 83 | 1.6 |
| HEW HYDE PARK | Department of Public Safety | Code Enforcement | Code - Property Maintenance | 1 | 3.0 |
| | | Code Enforcement | | | 1 |
| | Department of Public Safety | | | 1 | 3.0 |
| HEW HYDE PARK | | | | 1 | 3.0 |
| KENSINGTON | Community Services | Community Services | CommSvc - Seasonal Programs Registration | 1 | 0 |
| | | Community Services | | | 1 |
| | Community Services | | | 1 | 0 |
| | Department of Public Works | Street Lighting District | Street Light - Mark Out | 1 | 0 |
| | | Street Lighting District | | | 1 |
| Department of Public Works | | | 1 | 0 | |

Town of North Hempstead Service Requests via 311 - by Community

May 2012

| City | Department Description | Group Description | Type Description | Count | Response Days |
|--------------|------------------------------------|----------------------------------|--|-----------|---------------|
| KENSINGTON | Solid Waste Management | Sustainability Department | SWMA - Rain Barrel | 1 | 4.0 |
| | | Sustainability Department | | 1 | 4.0 |
| | Solid Waste Management | | | 1 | 4.0 |
| | KENSINGTON | | | 3 | 1.3 |
| KINGS POINT | Community Services | Community Services | CommSvc - Seasonal Programs Registration | 2 | 0 |
| | | Community Services | | 2 | 0 |
| | Community Services | | | 2 | 0 |
| | Department of Public Safety | Animal Shelter | Animal Sh - Menacing or Harrassing Dog | 1 | 12.0 |
| | | Animal Shelter | | 1 | 12.0 |
| | | Cat Shelter | Cat Shelter - Feral Cats | 1 | 0 |
| | | Cat Shelter | | 1 | 0 |
| | Department of Public Safety | | | 2 | 6.0 |
| | Project Independence | Project Independence | PI - Health and Mental Health | 4 | 0 |
| | | | PI - Miscellaneous | 1 | 0 |
| | | | PI - Taxi Service | 16 | 0 |
| | | | PI - Taxi Service Cancellation | 3 | 0 |
| | | | PI - Taxi Service Complaint | 1 | 1.0 |
| | | Project Independence | | 25 | 0.0 |
| | Project Independence | | | 25 | 0.0 |
| | KINGS POINT | | | 29 | 0.4 |
| LAKE SUCCESS | Community Services | Community Services | CommSvc - Seasonal Programs Registration | 1 | 0 |
| | | Community Services | | 1 | 0 |
| | Community Services | | | 1 | 0 |
| | Department of Public Safety | Cat Shelter | Cat Shelter - Feral Cats | 2 | 3.0 |
| | | Cat Shelter | | 2 | 3.0 |
| | Department of Public Safety | | | 2 | 3.0 |
| | Department of Public Works | Street Lighting District | Street Light - Mark Out | 1 | 6.0 |
| | | Street Lighting District | | 1 | 6.0 |
| | Department of Public Works | | | 1 | 6.0 |
| | Inter Municipal Affairs | Inter Municipal Affairs | OIC - From Transfer | 1 | 1.0 |
| | | Inter Municipal Affairs | | 1 | 1.0 |
| | Inter Municipal Affairs | | | 1 | 1.0 |
| | Project Independence | Project Independence | PI - Caregiver Support | 1 | 1.0 |
| | | | PI - Taxi Service | 3 | 0 |
| | | | PI - Taxi Service Cancellation | 1 | 0 |
| | | Project Independence | | 5 | 0.2 |
| | Project Independence | | | 5 | 0.2 |
| | LAKE SUCCESS | | | 10 | 1.4 |

Town of North Hempstead Service Requests via 311 - by Community

May 2012

| City | Department Description | Group Description | Type Description | Count | Response Days |
|------------|------------------------------------|--------------------------------|--|-----------|---------------|
| LONG BEACH | Project Independence | Project Independence | PI - Miscellaneous | 1 | 1.0 |
| | | Project Independence | | 1 | 1.0 |
| | Project Independence | | | 1 | 1.0 |
| | LONG BEACH | | | 1 | 1.0 |
| MALVERNE | Supervisor's Office | Supervisor's Office | SupV - Airplane | 1 | 0 |
| | | Supervisor's Office | | 1 | 0 |
| | Supervisor's Office | | | 1 | 0 |
| | MALVERNE | | | 1 | 0 |
| MANHASSET | Administrative Services | Administrative Services | Adm Svc - Green Team | 3 | 0.7 |
| | | Administrative Services | | 3 | 0.7 |
| | | Administrative Services | | 3 | 0.7 |
| | Community Services | Community Services | CommSvc - Bus Pickup Schedule | 1 | 1.0 |
| | | | CommSvc - Seasonal Programs Registration | 5 | 0 |
| | | Community Services | | 6 | 0.2 |
| | Community Services | | | 6 | 0.2 |
| | Department of Public Safety | Animal Shelter | Animal Sh - Dog Defecation | 1 | 6.0 |
| | | | Animal Sh - Found Animal | 1 | 0 |
| | | | Animal Sh - Lost Animal | 1 | 0 |
| | | Animal Shelter | | 3 | 2.0 |
| | | Cat Shelter | Cat Shelter - Feral Cats | 1 | 0 |
| | | Cat Shelter | | 1 | 0 |
| | | Code Enforcement | Code - Commercial Vehicle stored on Residential Property | 1 | 0 |
| | | | Code - Court | 1 | 0 |
| | | | Code - From Transfer | 1 | 20.0 |
| | | | Code - Garbage | 3 | 2.0 |
| | | | Code - Miscellaneous | 4 | 0 |
| | | | Code - Noise | 5 | 2.4 |
| | | | Code - Odor | 1 | 1.0 |
| | | | Code - Overgrown Vegetation | 2 | 0 |
| | | | Code - Property Maintenance | 5 | 1.8 |
| | | | Code - Sidewalk Obstruction | 1 | 0 |
| | | | Code - Signs | 3 | 0 |
| | | | Code - Water Flow / Accumulation | 1 | 0 |
| | | Code Enforcement | | 28 | 1.7 |
| | | Parking Enforcement | Prkg Enfr - Parking Violations Complaint | 4 | 1.8 |
| | | Parking Enforcement | | 4 | 1.8 |
| | Department of Public Safety | | | 36 | 1.7 |
| | Department of Public Works | Highway Department | Hwy - Catch Basin | 3 | 7.0 |
| | | | Hwy - Grass Cut / Mow | 2 | 3.5 |
| | | | Hwy - Manhole Repair | 2 | 0 |

Town of North Hempstead Service Requests via 311 - by Community

May 2012

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|-----------|----------------------------------|---------------------------------|--|-------|---------------|-----|
| MANHASSET | Department of Public Works | Highway Department | Hwy - Pothole | 4 | 0.8 | |
| | | | Hwy - Street Drainage / Flooding | 2 | 2.0 | |
| | | | Hwy - Street Painting | 1 | 0 | |
| | | | Hwy - Street Sign - Repair / Replace | 3 | 1.7 | |
| | | | Hwy - Street Sweeping / Cleaning | 3 | 3.7 | |
| | | | Hwy - Tree Branch / Debris Pickup | 1 | 0 | |
| | | | Hwy - Tree Fallen - Emergency | 1 | 2.0 | |
| | | | Hwy - Tree Planting | 2 | 0 | |
| | | | Hwy - Tree Stump Removal | 5 | 0 | |
| | | | Hwy - Tree Trimming / Removal Inspection | 39 | 0.8 | |
| | | Highway Department | | | 68 | 1.2 |
| | | Street Lighting District | Street Light - Cycles On / Off | 1 | 1.0 | |
| | | | Street Light - Fixture Problem | 3 | 3.7 | |
| | | | Street Light - Light Out (Single) | 10 | 5.2 | |
| | | | Street Light - Lights Out (Multiple) | 10 | 2.6 | |
| | | | Street Light - Mark Out | 11 | 5.2 | |
| | | | Street Light - On During Day | 3 | 0 | |
| | | | Street Light - Pole Problem | 1 | 0 | |
| | | Street Lighting District | | | 39 | 3.8 |
| | | Department of Public Works | | | 107 | 2.2 |
| | Housing Authority | Housing Authority | Housing - Misc SR | 1 | 1.0 | |
| | | | Housing - Plumbing | 3 | 5.0 | |
| | | Housing Authority | | | 4 | 4.0 |
| | Housing Authority | | | 4 | 4.0 | |
| | Inter Municipal Affairs | Inter Municipal Affairs | OIC - From Transfer | 1 | 2.0 | |
| | | | OIC - Inter Municipal SR | 1 | 1.0 | |
| | | Inter Municipal Affairs | | | 2 | 1.5 |
| | Inter Municipal Affairs | | | 2 | 1.5 | |
| | Parks and Recreation Department | Parks and Recreation Department | Park - Miscellaneous | 1 | 6.0 | |
| | | Parks and Recreation Department | | | 1 | 6.0 |
| | Parks and Recreation Department | | | 1 | 6.0 | |
| | Planning and Building Department | Building Department | Bldg - Application Status | 5 | 2.6 | |
| | | | Bldg - Construction Complaint | 4 | 0 | |
| | | | Bldg - Suspect Work Without a Permit | 1 | 0 | |
| | | Building Department | | | 10 | 1.3 |
| | Planning and Building Department | | | 10 | 1.3 | |
| | Project Independence | Project Independence | PI - Call Back Request | 3 | 1.0 | |
| | | | PI - Health and Mental Health | 2 | 0 | |
| | | | PI - Membership Registration | 2 | 0 | |
| | | | PI - Miscellaneous | 3 | 0.7 | |

Town of North Hempstead Service Requests via 311 - by Community

May 2012

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|-----------------|-----------------------------|---------------------------|---|-------|---------------|-----|
| MANHASSET | Project Independence | Project Independence | PI - Taxi Service | 70 | 0 | |
| | | | PI - Taxi Service Cancellation | 5 | 0 | |
| | | | PI - Transportation/Mobility Mgmt Info | 1 | 0 | |
| | | Project Independence | | | 86 | 0.1 |
| | Project Independence | | | 86 | 0.1 | |
| | Solid Waste Management | Solid Waste Management | SWMA - Carting Complaints | 5 | 1.0 | |
| | | | SWMA - Garbage Not Picked Up | 3 | 0 | |
| | | Solid Waste Management | | | 8 | 0.6 |
| | | Sustainability Department | SWMA - Compost | 4 | 2.2 | |
| | | | SWMA - Rain Barrel | 4 | 1.2 | |
| | | Sustainability Department | | | 8 | 1.8 |
| | Solid Waste Management | | | 16 | 1.2 | |
| | Supervisor's Office | 311 Call Center | 311 - Street Repaving Schedule Inquiry | 1 | 0 | |
| | | 311 Call Center | | | 1 | 0 |
| | | Supervisor's Office | SupV - Airplane | 11 | 0 | |
| | | | SupV - Helicopter | 13 | 0 | |
| | | Supervisor's Office | | | 24 | 0 |
| | Supervisor's Office | | | 25 | 0 | |
| MANHASSET | | | | 296 | 1.2 | |
| MANHASSET HILLS | Department of Public Safety | Code Enforcement | Code - Property Maintenance | 1 | 0 | |
| | | | Code - Unlawful Property Use | 1 | 3.0 | |
| | | Code Enforcement | | | 2 | 1.5 |
| | Department of Public Safety | | | 2 | 1.5 | |
| | Department of Public Works | Highway Department | Hwy - Tree Trimming / Removal Inspection | 1 | 0 | |
| | | Highway Department | | | 1 | 0 |
| | | Street Lighting District | Street Light - Fixture Problem | 1 | 5.0 | |
| | | | Street Light - Mark Out | 1 | 6.0 | |
| | | | Street Light - Pole Problem | 1 | 0 | |
| | | Street Lighting District | | | 3 | 3.7 |
| | Department of Public Works | | | 4 | 2.8 | |
| | Solid Waste Management | Sustainability Department | SWMA - Compost | 1 | 0 | |
| | | Sustainability Department | | | 1 | 0 |
| | Solid Waste Management | | | 1 | 0 | |
| MANHASSET HILLS | | | | 7 | 2.0 | |
| MANHSASSET | Department of Public Safety | Parking Enforcement | Prkg Enfrc - Parking Violations Complaint | 1 | 3.0 | |
| | | Parking Enforcement | | | 1 | 3.0 |
| | Department of Public Safety | | | 1 | 3.0 | |
| MANHSASSET | | | | 1 | 3.0 | |

Town of North Hempstead Service Requests via 311 - by Community

May 2012

| City | Department Description | Group Description | Type Description | Count | Response Days |
|-------------|---------------------------------|---------------------------------|--|-------|---------------|
| MANHSSAET | Project Independence | Project Independence | PI - Taxi Service | 1 | 0 |
| | | Project Independence | | 1 | 0 |
| | Project Independence | | | 1 | 0 |
| MANHSSAET | | | | 1 | 0 |
| MANORHAVEN | Community Services | Community Services | CommSvc - Bus Pickup Cancel | 1 | 0 |
| | | | CommSvc - Bus Pickup Schedule | 1 | 0 |
| | | Community Services | | 2 | 0 |
| | Community Services | | | 2 | 0 |
| | Department of Public Safety | Cat Shelter | Cat Shelter - Feral Cats | 1 | 0 |
| | | Cat Shelter | | 1 | 0 |
| | Department of Public Safety | | | 1 | 0 |
| | Department of Public Works | Highway Department | Hwy - Tree Fallen - Emergency | 1 | 1.0 |
| | | Highway Department | | 1 | 1.0 |
| | Department of Public Works | | | 1 | 1.0 |
| | Inter Municipal Affairs | Inter Municipal Affairs | OIC - Inter Municipal SR | 1 | 0 |
| | | Inter Municipal Affairs | | 1 | 0 |
| | Inter Municipal Affairs | | | 1 | 0 |
| | Parks and Recreation Department | Parks and Recreation Department | Park - Miscellaneous | 1 | 7.0 |
| | | | Parks and Recreation Department | | 1 |
| | Parks and Recreation Department | | | 1 | 7.0 |
| | Project Independence | Project Independence | PI - Health and Mental Health | 5 | 0 |
| | | | PI - Membership Registration | 1 | 0 |
| | | | PI - Taxi Service | 39 | 0 |
| | | | PI - Taxi Service Cancellation | 1 | 0 |
| | | | PI - Transportation/Mobility Mgmt Info | 1 | 0 |
| | | | Project Independence | | 47 |
| | Project Independence | | | 47 | 0 |
| | Solid Waste Management | Sustainability Department | SWMA - Rain Barrel | 2 | 0 |
| | | Sustainability Department | | 2 | 0 |
| | Solid Waste Management | | | 2 | 0 |
| | MANORHAVEN | | | | 55 |
| MINEOLA | Community Services | Community Services | CommSvc - Bus Pickup Cancel | 2 | 0 |
| | | | CommSvc - Bus Pickup Schedule | 3 | 0.3 |
| | | | CommSvc - Misc SR | 1 | 3.0 |
| | | | CommSvc - Seasonal Programs Registration | 10 | 0 |
| | Community Services | | 16 | 0.2 | |
| | Community Services | | | 16 | 0.2 |
| | Department of Public Safety | Cat Shelter | Cat Shelter - Feral Cats | 1 | 0 |
| Cat Shelter | | 1 | 0 | | |

Town of North Hempstead Service Requests via 311 - by Community

May 2012

| City | Department Description | Group Description | Type Description | Count | Response Days |
|-------------|---------------------------------|---------------------------------|--|-------|---------------|
| MINEOLA | Department of Public Safety | Code Enforcement | Code - Dumpster | 1 | 0 |
| | | Code Enforcement | | 1 | 0 |
| | | Department of Public Safety | | 2 | 0 |
| | Inter Municipal Affairs | Inter Municipal Affairs | OIC - From Transfer | 1 | 7.0 |
| | | | OIC - Inter Municipal SR | 2 | 0.5 |
| | | Inter Municipal Affairs | | 3 | 2.7 |
| | Inter Municipal Affairs | | 3 | 2.7 | |
| | Parks and Recreation Department | Parks and Recreation Department | Park - Miscellaneous | 1 | 0 |
| | | Parks and Recreation Department | | 1 | 0 |
| | Parks and Recreation Department | | 1 | 0 | |
| | Project Independence | Project Independence | PI - Call Back Request | 5 | 1.0 |
| | | | PI - Caregiver Support | 1 | 1.0 |
| | | | PI - Health and Mental Health | 4 | 1.2 |
| | | | PI - Household Maintenance | 10 | 0.5 |
| | | | PI - Membership Registration | 19 | 0 |
| | | | PI - Miscellaneous | 6 | 0.3 |
| | | | PI - Program Registration | 5 | 1.4 |
| | | | PI - Taxi Service | 93 | 0 |
| | | | PI - Taxi Service Cancellation | 5 | 0 |
| | | | PI - Transportation/Mobility Mgmt Info | 4 | 0 |
| | | | PI - Volunteer | 1 | 0 |
| | | Project Independence | | 153 | 0.2 |
| | | Project Independence | | 153 | 0.2 |
| | Solid Waste Management | Sustainability Department | SWMA - Compost | 2 | 0 |
| | | | SWMA - Rain Barrel | 4 | 1.5 |
| | | Sustainability Department | | 6 | 1.0 |
| | Solid Waste Management | | 6 | 1.0 | |
| | Supervisor's Office | Supervisor's Office | SupV - Helicopter | 8 | 0 |
| | | | SupV - Thank You from Constituent | 1 | 0 |
| | | Supervisor's Office | | 9 | 0 |
| | Supervisor's Office | | 9 | 0 | |
| MINEOLA | | | | 190 | 0.2 |
| MUNSEY PARK | Community Services | Community Services | CommSvc - Bus Pickup Cancel | 2 | 0 |
| | | | CommSvc - Seasonal Programs Registration | 1 | 0 |
| | | Community Services | | 3 | 0 |
| | Community Services | | 3 | 0 | |

Town of North Hempstead Service Requests via 311 - by Community

May 2012

| City | Department Description | Group Description | Type Description | Count | Response Days |
|------------------|------------------------------|--------------------------|--|-------|---------------|
| MUNSEY PARK | Project Independence | Project Independence | PI - Caregiver Support | 1 | 4.0 |
| | | | PI - Miscellaneous | 1 | 22.0 |
| | | | PI - Program Registration | 1 | 1.0 |
| | | Project Independence | | 3 | 9.0 |
| | Project Independence | | | 3 | 9.0 |
| | Supervisor's Office | Supervisor's Office | SupV - Helicopter | 4 | 0 |
| | | Supervisor's Office | | 4 | 0 |
| | Supervisor's Office | | | 4 | 0 |
| MUNSEY PARK | | | | 10 | 2.7 |
| N NEW HYDE PARK | Department of Public Works | Street Lighting District | Street Light - Mark Out | 2 | 2.5 |
| | | Street Lighting District | | 2 | 2.5 |
| | Department of Public Works | | | 2 | 2.5 |
| N NEW HYDE PARK | | | | 2 | 2.5 |
| N. NEW HYDE PARK | Department of Public Works | Street Lighting District | Street Light - Mark Out | 1 | 0 |
| | | Street Lighting District | | 1 | 0 |
| | Department of Public Works | | | 1 | 0 |
| N. NEW HYDE PARK | | | | 1 | 0 |
| NEW CASSEL | Community Services | Community Services | CommSvc - Bus Pickup Cancel | 4 | 0.2 |
| | | | CommSvc - Bus Pickup Schedule | 2 | 0.5 |
| | | Community Services | | 6 | 0.3 |
| | Community Services | | | 6 | 0.3 |
| | Department of Public Safety | Animal Shelter | Animal Sh - Found Animal | 1 | 1.0 |
| | | | Animal Sh - Menacing or Harrassing Dog | 1 | 0 |
| | | | Animal Sh - Surrender a dog | 2 | 0 |
| | | Animal Shelter | | 4 | 0.2 |
| | | Cat Shelter | Cat Shelter - Feral Cats | 1 | 0 |
| | | Cat Shelter | | 1 | 0 |
| | | Code Enforcement | Code - Court | 10 | 0 |
| | | | Code - Fence | 2 | 0 |
| | | | Code - Garbage | 4 | 0 |
| | | | Code - Litter | 2 | 10.5 |
| | | | Code - Miscellaneous | 4 | 0 |
| | | | Code - No Plates / Inoperable Vehicle | 9 | 2.3 |
| | | | Code - Noise | 1 | 2.0 |
| | | | Code - Odor | 1 | 0 |
| | | | Code - Overgrown Vegetation | 36 | 0.1 |
| | | | Code - Property Maintenance | 9 | 1.3 |
| | | | Code - Signs | 3 | 0 |
| | Code - Storage and Display | | 1 | 1.0 | |
| | Code - Unlawful Property Use | | 2 | 0 | |

Town of North Hempstead Service Requests via 311 - by Community

May 2012

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|------------|----------------------------------|----------------------------|---|--------------------------|---------------|-----|
| NEW CASSEL | Department of Public Safety | Code Enforcement | | 84 | 0.7 | |
| | | Parking Enforcement | Prkg Enfrc - Parking Violations Complaint | 3 | 6.0 | |
| | | Parking Enforcement | | 3 | 6.0 | |
| | Department of Public Safety | | | 92 | 0.9 | |
| | Department of Public Works | Highway Department | Hwy - Curb Repair | 1 | 0 | |
| | | | Hwy - Dead Animal Pickup | 2 | 3.0 | |
| | | | Hwy - Grass Cut / Mow | 3 | 3.0 | |
| | | | Hwy - Miscellaneous | 1 | 6.0 | |
| | | | Hwy - Pothole | 3 | 0.7 | |
| | | | Hwy - Shopping Cart | 1 | 9.0 | |
| | | | Hwy - Street Drainage / Flooding | 3 | 0 | |
| | | | Hwy - Street Sign - New Request | 1 | 0 | |
| | | | Hwy - Street Sign - Repair / Replace | 2 | 4.5 | |
| | | | Hwy - Tree Branch / Debris Pickup | 1 | 2.0 | |
| | | | Hwy - Tree Planting | 2 | 0 | |
| | | | Hwy - Tree Stump Removal | 1 | 5.0 | |
| | | | Hwy - Tree Trimming / Removal Inspection | 1 | 0 | |
| | | Highway Department | | 22 | 2.2 | |
| | | Street Lighting District | Street Light - Cycles On / Off | 1 | 14.0 | |
| | | | Street Light - Light Out (Single) | 13 | 6.8 | |
| | | | Street Light - Lights Out (Multiple) | 7 | 2.3 | |
| | | | Street Light - Mark Out | 2 | 3.0 | |
| | | | Street Light - On During Day | 6 | 3.3 | |
| | | Street Lighting District | | 29 | 5.0 | |
| | | Department of Public Works | | | 51 | 3.8 |
| | | Housing Authority | Housing Authority | Housing - Misc Carpentry | 1 | 8.0 |
| | | | | Housing - Plumbing | 6 | 1.3 |
| | Housing Authority | | 7 | 2.3 | | |
| | Housing Authority | | | 7 | 2.3 | |
| | Planning and Building Department | Building Department | Bldg - Certificate Status | 1 | 0 | |
| | | | Bldg - Illegal Housing | 4 | 0 | |
| | | Building Department | | 5 | 0 | |
| | Planning and Building Department | | | 5 | 0 | |
| | Project Independence | Project Independence | PI - Financial Assistance | 1 | 1.0 | |
| | | | PI - Membership Registration | 2 | 0 | |
| | | | PI - Miscellaneous | 2 | 3.0 | |
| | | | PI - Taxi Service | 36 | 0 | |
| | | Project Independence | | 41 | 0.2 | |
| | Project Independence | | | 41 | 0.2 | |

Town of North Hempstead Service Requests via 311 - by Community

May 2012

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|-------------------|----------------------------------|---------------------------|--|-------|---------------|-----|
| NEW CASSEL | Solid Waste Management | Solid Waste Management | SWMA - Garbage Not Picked Up | 2 | 0 | |
| | | | SWMA - Strange Odor | 1 | 0 | |
| | | Solid Waste Management | | | 3 | 0 |
| | | Sustainability Department | SWMA - Compost | 1 | 0 | |
| | | | SWMA - Rain Barrel | 1 | 0 | |
| | | Sustainability Department | | | 2 | 0 |
| | Solid Waste Management | | | 5 | 0 | |
| | Supervisor's Office | Supervisor's Office | SupV - Complaint - Other Employee | 1 | 0 | |
| | | Supervisor's Office | | | 1 | 0 |
| | Supervisor's Office | | | 1 | 0 | |
| NEW CASSEL | | | | 208 | 1.4 | |
| NEW CASSEL CASSEL | Department of Public Works | Street Lighting District | Street Light - Light Out (Single) | 1 | 7.0 | |
| | | Street Lighting District | | | 1 | 7.0 |
| | Department of Public Works | | | 1 | 7.0 | |
| NEW CASSEL CASSEL | | | | 1 | 7.0 | |
| NEW CASTLE | Planning and Building Department | Building Department | Bldg - Illegal Housing | 1 | 0 | |
| | | Building Department | | | 1 | 0 |
| | Planning and Building Department | | | 1 | 0 | |
| NEW CASTLE | | | | 1 | 0 | |
| NEW HYDE PARK | Community Services | Community Services | CommSvc - Bus Pickup Cancel | 5 | 0 | |
| | | | CommSvc - Seasonal Programs Registration | 1 | 0 | |
| | | Community Services | | | 6 | 0 |
| | | Community Services | | | 6 | 0 |
| | Department of Public Safety | Cat Shelter | Cat Shelter - Feral Cats | 1 | 0 | |
| | | Cat Shelter | | | 1 | 0 |
| | | Code Enforcement | Code - After Hours/Weekend Construction | 1 | 8.0 | |
| | | | Code - Commercial Vehicle stored on Residential Property | 1 | 0 | |
| | | | Code - Court | 3 | 0 | |
| | | | Code - Garbage | 1 | 6.0 | |
| | | | Code - Miscellaneous | 2 | 3.0 | |
| | | | Code - Noise | 1 | 2.0 | |
| | | | Code - Overgrown Vegetation | 2 | 1.5 | |
| | | | Code - Property Maintenance | 3 | 4.7 | |
| | | | Code - Sidewalk Obstruction | 1 | 2.0 | |
| | | | Code - Signs | 1 | 3.0 | |
| | | | Code - Tree Removal | 1 | 3.0 | |
| | | | Code - Water Flow / Accumulation | 1 | 6.0 | |
| | | Code Enforcement | | | 18 | 2.9 |

Town of North Hempstead Service Requests via 311 - by Community

May 2012

| City | Department Description | Group Description | Type Description | Count | Response Days |
|---------------|---|--|--|-----------|---------------|
| NEW HYDE PARK | Department of Public Safety | Parking Enforcement | Prkg Enfrc - Commercial Parking | 2 | 2.5 |
| | | Parking Enforcement | | 2 | 2.5 |
| | | Department of Public Safety | | 21 | 2.8 |
| | Department of Public Works | Highway Department | Hwy - Catch Basin | 3 | 0.7 |
| | | | Hwy - Curb Repair | 1 | 0 |
| | | | Hwy - Grass Cut / Mow | 1 | 1.0 |
| | | | Hwy - Miscellaneous | 3 | 0.3 |
| | | | Hwy - Pothole | 2 | 1.5 |
| | | | Hwy - Street Sign - New Request | 1 | 0 |
| | | | Hwy - Street Sign - Repair / Replace | 4 | 7.0 |
| | | | Hwy - Street Sweeping / Cleaning | 1 | 0 |
| | | | Hwy - Tree Branch / Debris Pickup | 1 | 0 |
| | | | Hwy - Tree Planting | 1 | 0 |
| | | | Hwy - Tree Trimming / Removal Inspection | 14 | 0 |
| | | Highway Department | | 32 | 1.1 |
| | | Street Lighting District | Street Light - Cycles On / Off | 2 | 1.0 |
| | | | Street Light - Fixture Problem | 1 | 8.0 |
| | | | Street Light - Light Out (Single) | 4 | 2.0 |
| | | | Street Light - Lights Out (Multiple) | 3 | 1.3 |
| | | | Street Light - Mark Out | 6 | 4.8 |
| | | | Street Light - On During Day | 6 | 2.3 |
| | | Street Lighting District | | 22 | 3.0 |
| | | Department of Public Works | | 54 | 1.9 |
| | Inter Municipal Affairs | Inter Municipal Affairs | OIC - From Transfer | 2 | 1.5 |
| | | | OIC - Inter Municipal SR | 5 | 0.4 |
| | | Inter Municipal Affairs | | 7 | 0.7 |
| | Inter Municipal Affairs | | | 7 | 0.7 |
| | Parks and Recreation Department | Parks and Recreation Department | Park - From Transfer | 1 | 1.0 |
| | | | Park - Miscellaneous | 1 | 3.0 |
| | | Parks and Recreation Department | | 2 | 2.0 |
| | Parks and Recreation Department | | | 2 | 2.0 |
| | Planning and Building Department | Building Department | Bldg - Application Status | 4 | 1.2 |
| | | | Bldg - Construction Complaint | 1 | 0 |
| | | | Bldg - Illegal Housing | 1 | 1.0 |
| | | | Bldg - Suspect Work Without a Permit | 3 | 2.3 |
| | | Building Department | | 9 | 1.4 |
| | Planning and Building Department | | | 9 | 1.4 |
| | Project Independence | Project Independence | PI - Call Back Request | 1 | 1.0 |
| | | | PI - Caregiver Support | 1 | 6.0 |
| | | | PI - Household Maintenance | 5 | 1.0 |
| | | | PI - Membership Registration | 7 | 0 |

Town of North Hempstead Service Requests via 311 - by Community

May 2012

| City | Department Description | Group Description | Type Description | Count | Response Days |
|------------------|-----------------------------|---------------------------|--|-------|---------------|
| NEW HYDE PARK | Project Independence | Project Independence | PI - Miscellaneous | 2 | 0 |
| | | | PI - NORC SR | 1 | 0 |
| | | | PI - Program Registration | 11 | 0.5 |
| | | | PI - Taxi Service | 40 | 0 |
| | | | PI - Taxi Service Cancellation | 3 | 0 |
| | | | PI - Taxi Service Complaint | 1 | 0 |
| | | | PI - Transportation/Mobility Mgmt Info | 2 | 1.5 |
| | Project Independence | | | 74 | 0.3 |
| | Project Independence | | | 74 | 0.3 |
| | Solid Waste Management | Solid Waste Management | SWMA - Carting Complaints | 1 | 0 |
| | | Solid Waste Management | | 1 | 0 |
| | | Sustainability Department | SWMA - Compost | 7 | 3.6 |
| | | | SWMA - Rain Barrel | 1 | 1.0 |
| | | Sustainability Department | | 8 | 3.2 |
| | Solid Waste Management | | | 9 | 2.9 |
| | Supervisor's Office | Supervisor's Office | SupV - Airplane | 10 | 0 |
| | | | SupV - Helicopter | 2 | 0 |
| | | Supervisor's Office | | 12 | 0 |
| | Supervisor's Office | | | 12 | 0 |
| NEW HYDE PARK | | | | 194 | 1.2 |
| NEW HYDE PRAK | Project Independence | Project Independence | PI - Taxi Service | 1 | 0 |
| | | Project Independence | | 1 | 0 |
| | Project Independence | | | 1 | 0 |
| NEW HYDE PRAK | | | | 1 | 0 |
| NEW YORK | Project Independence | Project Independence | PI - Call Back Request | 1 | 1.0 |
| | | Project Independence | | 1 | 1.0 |
| | Project Independence | | | 1 | 1.0 |
| NEW YORK | | | | 1 | 1.0 |
| NEY HYDE PARK | Project Independence | Project Independence | PI - Taxi Service | 1 | 0 |
| | | Project Independence | | 1 | 0 |
| | Project Independence | | | 1 | 0 |
| NEY HYDE PARK | | | | 1 | 0 |
| NO NEW HYDE PARK | Department of Public Safety | Code Enforcement | Code - Overgrown Vegetation | 1 | 2.0 |
| | | Code Enforcement | | 1 | 2.0 |
| | Department of Public Safety | | | 1 | 2.0 |
| | Department of Public Works | Highway Department | Hwy - Catch Basin | 1 | 0 |
| | | | Hwy - Grass Cut / Mow | 5 | 1.2 |
| | | | Hwy - Pothole | 1 | 0 |
| | | | Hwy - Street Sign - New Request | 1 | 0 |
| | | | Hwy - Street Sign - Repair / Replace | 2 | 12.5 |

Town of North Hempstead Service Requests via 311 - by Community

May 2012

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|----------------------|---------------------------------|---------------------------------|--|-------|---------------|-----|
| NO NEW HYDE PARK | Department of Public Works | Highway Department | Hwy - Tree Branch / Debris Pickup | 1 | 0 | |
| | | | Hwy - Tree Trimming / Removal Inspection | 1 | 0 | |
| | | Highway Department | | | 12 | 2.6 |
| | | Street Lighting District | Street Light - Lights Out (Multiple) | 1 | 6.0 | |
| | | Street Lighting District | | | 1 | 6.0 |
| | Department of Public Works | | | 13 | 2.8 | |
| | Inter Municipal Affairs | Inter Municipal Affairs | OIC - Inter Municipal SR | 1 | 1.0 | |
| | | Inter Municipal Affairs | | | 1 | 1.0 |
| | Inter Municipal Affairs | | | 1 | 1.0 | |
| | Parks and Recreation Department | Parks and Recreation Department | Park - From Transfer | 1 | 5.0 | |
| | | Parks and Recreation Department | | | 1 | 5.0 |
| | Parks and Recreation Department | | | 1 | 5.0 | |
| | NO NEW HYDE PARK | | | | 16 | 2.8 |
| NORTH HILL | Project Independence | Project Independence | PI - Taxi Service | 2 | 0 | |
| | | Project Independence | | | 2 | 0 |
| | Project Independence | | | 2 | 0 | |
| NORTH HILL | | | | 2 | 0 | |
| NORTH HILLS | Community Services | Community Services | CommSvc - Bus Pickup Cancel | 1 | 0 | |
| | | | CommSvc - Seasonal Programs Registration | 4 | 0 | |
| | | Community Services | | | 5 | 0 |
| | Community Services | | | 5 | 0 | |
| | Department of Public Works | Street Lighting District | Street Light - Mark Out | 1 | 5.0 | |
| | | | Street Light - On During Day | 1 | 14.0 | |
| | | Street Lighting District | | | 2 | 9.5 |
| | Department of Public Works | | | 2 | 9.5 | |
| | Inter Municipal Affairs | Inter Municipal Affairs | OIC - Inter Municipal SR | 2 | 0.5 | |
| | | Inter Municipal Affairs | | | 2 | 0.5 |
| | Inter Municipal Affairs | | | 2 | 0.5 | |
| | Project Independence | Project Independence | PI - Caregiver Support | 1 | 1.0 | |
| | | | PI - Membership Registration | 1 | 0 | |
| | | | PI - Miscellaneous | 1 | 1.0 | |
| | | | PI - Taxi Service | 36 | 0.0 | |
| | | | PI - Taxi Service Cancellation | 1 | 0 | |
| | | | PI - Taxi Service Complaint | 1 | 0 | |
| Project Independence | | | 41 | 0.1 | | |
| Project Independence | | | 41 | 0.1 | | |

Town of North Hempstead Service Requests via 311 - by Community

May 2012

| City | Department Description | Group Description | Type Description | Count | Response Days |
|---------------------|-----------------------------|------------------------------------|--|-----------|---------------|
| NORTH HILLS | Supervisor's Office | Supervisor's Office | SupV - Helicopter | 1 | 0 |
| | | Supervisor's Office | | 1 | 0 |
| | Supervisor's Office | | | 1 | 0 |
| | NORTH HILLS | | | 51 | 0.5 |
| NORTH MANORHAVEN | Project Independence | Project Independence | PI - Taxi Service | 1 | 0 |
| | | Project Independence | | 1 | 0 |
| | Project Independence | | | 1 | 0 |
| | NORTH MANORHAVEN | | | 1 | 0 |
| NORTH NEW HYDE PARK | Community Services | Community Services | CommSvc - Bus Pickup Cancel | 1 | 1.0 |
| | | | CommSvc - Seasonal Programs Registration | 7 | 0 |
| | | Community Services | | 8 | 0.1 |
| | | Community Services | | 8 | 0.1 |
| | Department of Public Safety | Animal Shelter | Animal Sh - Lost Animal | 1 | 1.0 |
| | | Animal Shelter | | 1 | 1.0 |
| | | Cat Shelter | Cat Shelter - Feral Cats | 4 | 0 |
| | | Cat Shelter | | 4 | 0 |
| | | Code Enforcement | Code - Basketball Stanchion | 1 | 4.0 |
| | | | Code - Commercial Vehicle stored on Residential Property | 5 | 6.6 |
| | | | Code - Court | 2 | 0 |
| | | | Code - Fence | 1 | 14.0 |
| | | | Code - Miscellaneous | 1 | 9.0 |
| | | | Code - Odor | 1 | 2.0 |
| | | | Code - Overgrown Vegetation | 9 | 2.9 |
| | | | Code - Property Maintenance | 6 | 5.7 |
| | | | Code - Sidewalk Obstruction | 1 | 7.0 |
| | | | Code - Signs | 2 | 8.5 |
| | | | Code - Tree Removal | 1 | 3.0 |
| | | Code Enforcement | | 30 | 5.0 |
| | | Parking Enforcement | Prkg Enfr - Parking Violations Complaint | 3 | 3.0 |
| | | Parking Enforcement | | 3 | 3.0 |
| | | Department of Public Safety | | 38 | 4.2 |
| | Department of Public Works | Highway Department | Hwy - Basketball Stanchion | 1 | 0 |
| | | | Hwy - Catch Basin | 3 | 6.3 |
| | | | Hwy - Curb Repair | 4 | 0 |
| | | | Hwy - Miscellaneous | 8 | 1.8 |
| | | | Hwy - Pothole | 1 | 0 |
| | | | Hwy - Street Drainage / Flooding | 3 | 0 |
| | | | Hwy - Street Sign - New Request | 1 | 0 |
| | | | Hwy - Street Sign - Repair / Replace | 2 | 4.0 |
| | | | Hwy - Street Sweeping / Cleaning | 1 | 2.0 |

Town of North Hempstead Service Requests via 311 - by Community

May 2012

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|---------------------|--------------------------------------|----------------------------------|--|---------------------------|---------------|-----|
| NORTH NEW HYDE PARK | Department of Public Works | Highway Department | Hwy - Tree Branch / Debris Pickup | 1 | 0 | |
| | | | Hwy - Tree Planting | 7 | 2.0 | |
| | | | Hwy - Tree Stump Removal | 5 | 0 | |
| | | | Hwy - Tree Trimming / Removal Inspection | 38 | 0.1 | |
| | | Highway Department | | | 75 | 0.8 |
| | | Street Lighting District | Street Light - Cycles On / Off | 3 | 2.7 | |
| | | | Street Light - Fixture Problem | 3 | 1.3 | |
| | | | Street Light - Light Out (Single) | 14 | 2.1 | |
| | | | Street Light - Lights Out (Multiple) | 8 | 2.0 | |
| | | | Street Light - Mark Out | 11 | 7.1 | |
| | | | Street Light - Misc Problems | 1 | 2.0 | |
| | | | Street Light - On During Day | 13 | 4.8 | |
| | | | Street Lighting District | | | 53 |
| | | Department of Public Works | | | 128 | 2.0 |
| | | Inter Municipal Affairs | Inter Municipal Affairs | OIC - From Transfer | 1 | 0 |
| | | | | OIC - Inter Municipal SR | 4 | 2.8 |
| | | | Inter Municipal Affairs | | | 5 |
| | | Inter Municipal Affairs | | | 5 | 2.2 |
| | | Planning and Building Department | Building Department | Bldg - Application Status | 11 | 3.2 |
| | Bldg - Construction Complaint | | | 2 | 0 | |
| | Bldg - Retaining Wall | | | 1 | 0 | |
| | Bldg - Suspect Work Without a Permit | | | 2 | 0 | |
| | Building Department | | | 16 | 2.2 | |
| | Planning and Building Department | | | 16 | 2.2 | |
| | Project Independence | Project Independence | PI - Call Back Request | 1 | 1.0 | |
| | | | PI - Caregiver Support | 1 | 1.0 | |
| | | | PI - Health and Mental Health | 8 | 0.1 | |
| | | | PI - Membership Registration | 7 | 0 | |
| | | | PI - Miscellaneous | 1 | 0 | |
| | | | PI - NORC SR | 5 | 0 | |
| | | | PI - Program Registration | 14 | 0.6 | |
| | | | PI - Taxi Service | 83 | 0.0 | |
| | | | PI - Taxi Service Cancellation | 8 | 0 | |
| | | | PI - Taxi Service Complaint | 1 | 0 | |
| | | | PI - Transportation/Mobility Mgmt Info | 1 | 0 | |
| | | Project Independence | | | 130 | 0.1 |
| | | Project Independence | | | 130 | 0.1 |
| | Solid Waste Management | Solid Waste Management | SWMA - Garbage Not Picked Up | 2 | 0.5 | |
| | | Solid Waste Management | | | 2 | 0.5 |

Town of North Hempstead Service Requests via 311 - by Community

May 2012

| City | Department Description | Group Description | Type Description | Count | Response Days |
|------------------------|-----------------------------|---------------------------|--|-------|---------------|
| NORTH NEW HYDE PARK | Solid Waste Management | Sustainability Department | SWMA - Compost | 5 | 3.6 |
| | | | SWMA - Rain Barrel | 5 | 0.8 |
| | | Sustainability Department | | 10 | 2.2 |
| | Solid Waste Management | | | 12 | 1.9 |
| | Supervisor's Office | 311 Call Center | 311 - Street Repaving Schedule Inquiry | 1 | 0 |
| | | 311 Call Center | | 1 | 0 |
| | | Supervisor's Office | SupV - Airplane | 9 | 0 |
| | | | SupV - Helicopter | 1 | 0 |
| | | | SupV - Thank You from Constituent | 1 | 0 |
| | | Supervisor's Office | | 11 | 0 |
| | Supervisor's Office | | | 12 | 0 |
| | NORTH NEW HYDE PARK | | | | 349 |
| OLD WESTBURY | Department of Public Safety | Animal Shelter | Animal Sh - Dead Dog Pickup | 1 | 0 |
| | | Animal Shelter | | 1 | 0 |
| | | Cat Shelter | Cat Shelter - Feral Cats | 1 | 20.0 |
| | | Cat Shelter | | 1 | 20.0 |
| | Department of Public Safety | | | 2 | 10.0 |
| | Project Independence | Project Independence | PI - Program Registration | 1 | 1.0 |
| | | Project Independence | | 1 | 1.0 |
| | Project Independence | | | 1 | 1.0 |
| | Solid Waste Management | Sustainability Department | SWMA - Rain Barrel | 1 | 3.0 |
| | | Sustainability Department | | 1 | 3.0 |
| Solid Waste Management | | | 1 | 3.0 | |
| OLD WESTBURY | | | | 4 | 6.0 |
| PLANDOME | Community Services | Community Services | CommSvc - Seasonal Programs Registration | 1 | 0 |
| | | Community Services | | 1 | 0 |
| | Community Services | | | 1 | 0 |
| PLANDOME | | | | 1 | 0 |
| PLANDOME HEIGHTS | Department of Public Safety | Animal Shelter | Animal Sh - Found Animal | 1 | 1.0 |
| | | Animal Shelter | | 1 | 1.0 |
| | | Code Enforcement | Code - Garbage | 1 | 0 |
| | | Code Enforcement | | 1 | 0 |
| | Department of Public Safety | | | 2 | 0.5 |
| | Department of Public Works | Highway Department | Hwy - Pothole | 2 | 2.0 |
| | | | Hwy - Street Sign - Repair / Replace | 1 | 1.0 |
| | | Highway Department | | 3 | 1.7 |
| | Department of Public Works | | | 3 | 1.7 |
| | Project Independence | Project Independence | PI - Household Maintenance | 1 | 0 |
| | | | PI - Taxi Service | 1 | 0 |
| | | Project Independence | | 2 | 0 |
| | | Project Independence | | | 2 |

Town of North Hempstead Service Requests via 311 - by Community

May 2012

| City | Department Description | Group Description | Type Description | Count | Response Days |
|------------------|-----------------------------|--------------------------|--|-------|---------------|
| PLANDOME HEIGHTS | Supervisor's Office | Supervisor's Office | SupV - Airplane | 1 | 0 |
| | | | SupV - Helicopter | 1 | 0 |
| | | Supervisor's Office | | 2 | 0 |
| | Supervisor's Office | | | 2 | 0 |
| | PLANDOME HEIGHTS | | | 9 | 0.7 |
| PLANDOME MANOR | Department of Public Works | Street Lighting District | Street Light - Mark Out | 1 | 6.0 |
| | | Street Lighting District | | 1 | 6.0 |
| | Department of Public Works | | | 1 | 6.0 |
| PLANDOME MANOR | | | 1 | 6.0 | |
| PORT WASHINGTON | Adminstrative Services | Adminstrative Services | Adm Svc - PW Parking - Broken Meter | 5 | 1.6 |
| | | Adminstrative Services | | 5 | 1.6 |
| | | Adminstrative Services | | | 5 |
| | Community Services | Community Services | CommSvc - Bus Pickup Schedule | 2 | 0 |
| | | | CommSvc - Seasonal Programs Registration | 5 | 0 |
| | | Community Services | | 7 | 0 |
| | Community Services | | | 7 | 0 |
| | Department of Public Safety | Animal Shelter | Animal Sh - Lost Animal | 1 | 2.0 |
| | | | Animal Sh - Misc | 1 | 2.0 |
| | | | Animal Sh - Unleashed - Stray Dog | 1 | 0 |
| | | Animal Shelter | | 3 | 1.3 |
| | | Cat Shelter | Cat Shelter - Feral Cats | 1 | 6.0 |
| | | Cat Shelter | | 1 | 6.0 |
| | | Code Enforcement | Code - Basketball Stanchion | 2 | 0 |
| | | | Code - Court | 4 | 0 |
| | | | Code - Miscellaneous | 7 | 3.1 |
| | | | Code - No Plates / Inoperable Vehicle | 1 | 6.0 |
| | | | Code - Noise | 2 | 0 |
| | | | Code - Odor | 1 | 0 |
| | | | Code - Overgrown Vegetation | 7 | 2.7 |
| | | | Code - Property Maintenance | 6 | 1.0 |
| | | | Code - Sidewalk Obstruction | 1 | 0 |
| | | | Code - Signs | 4 | 3.5 |
| | | | Code - Tree Removal | 2 | 1.0 |
| | | | Code - Unlawful Property Use | 1 | 2.0 |
| | | | Code Enforcement | | 38 |
| | | Parking Enforcement | Prkg Enfrc - From Transfer | 1 | 6.0 |
| | | Parking Enforcement | | 1 | 6.0 |
| | Department of Public Safety | | | 43 | 2.0 |
| | Department of Public Works | Highway Department | Hwy - Abandoned Vehicle | 1 | 0 |
| | | | Hwy - Basketball Stanchion | 2 | 0 |
| | | | Hwy - Catch Basin | 2 | 4.0 |

Town of North Hempstead Service Requests via 311 - by Community

May 2012

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|-----------------|----------------------------------|---------------------------------|--|--------------------------|---------------|-----|
| PORT WASHINGTON | Department of Public Works | Highway Department | Hwy - Complaint - Highway Employee / Vehicle | 1 | 0 | |
| | | | Hwy - Curb Repair | 1 | 7.0 | |
| | | | Hwy - Dead Animal Pickup | 1 | 4.0 | |
| | | | Hwy - From Transfer | 1 | 19.0 | |
| | | | Hwy - Grass Cut / Mow | 5 | 2.2 | |
| | | | Hwy - Miscellaneous | 4 | 2.0 | |
| | | | Hwy - Pothole | 1 | 2.0 | |
| | | | Hwy - Pothole Filled Without Request | 21 | 0.0 | |
| | | | Hwy - Street Drainage / Flooding | 1 | 1.0 | |
| | | | Hwy - Street Painting | 1 | 0 | |
| | | | Hwy - Street Sign - New Request | 3 | 0 | |
| | | | Hwy - Street Sign - Repair / Replace | 9 | 6.6 | |
| | | | Hwy - Street Sweeping / Cleaning | 2 | 3.5 | |
| | | | Hwy - Tree Branch / Debris Pickup | 5 | 2.0 | |
| | | | Hwy - Tree Fallen - Emergency | 2 | 2.5 | |
| | | | Hwy - Tree Planting | 30 | 0.1 | |
| | | | Hwy - Tree Removal Objection | 3 | 0.7 | |
| | | | Hwy - Tree Stump Removal | 11 | 1.4 | |
| | | | Hwy - Tree Trimming / Removal Inspection | 24 | 3.7 | |
| | | | Highway Department | | | 131 |
| | | Street Lighting District | Street Light - Fixture Problem | 1 | 0 | |
| | | | Street Light - Light Out (Single) | 2 | 0 | |
| | | | Street Light - Lights Out (Multiple) | 1 | 0 | |
| | | | Street Light - Mark Out | 10 | 3.8 | |
| | | | Street Light - Misc Problems | 1 | 4.0 | |
| | | | Street Light - On During Day | 3 | 0 | |
| | | | Street Light - Pole Problem | 2 | 0 | |
| | | Street Lighting District | | | 20 | 2.1 |
| | | Department of Public Works | | | 151 | 1.9 |
| | | Inter Municipal Affairs | Inter Municipal Affairs | OIC - From Transfer | 2 | 1.0 |
| | | | | OIC - Inter Municipal SR | 6 | 1.7 |
| | | | Inter Municipal Affairs | | 8 | 1.5 |
| | | Inter Municipal Affairs | | | 8 | 1.5 |
| | Parks and Recreation Department | Parks and Recreation Department | Park - Miscellaneous | 5 | 2.2 | |
| | | Parks and Recreation Department | | 5 | 2.2 | |
| | Parks and Recreation Department | | | 5 | 2.2 | |
| | Planning and Building Department | Building Department | Bldg - Application Status | 18 | 3.3 | |
| | | | Bldg - Construction Complaint | 3 | 2.3 | |
| | | | Bldg - Illegal Housing | 5 | 0.8 | |
| | | | Bldg - Inspection Request | 2 | 5.5 | |

Town of North Hempstead Service Requests via 311 - by Community

May 2012

| City | Department Description | Group Description | Type Description | Count | Response Days |
|-------------------------|----------------------------------|---------------------------|--|-------|---------------|
| PORT WASHINGTON | Planning and Building Department | Building Department | Bldg - Retaining Wall | 1 | 0 |
| | | | Bldg - Suspect Work Without a Permit | 1 | 0 |
| | | Building Department | | 30 | 2.7 |
| | Planning and Building Department | | | 30 | 2.7 |
| | Project Independence | Project Independence | PI - Health and Mental Health | 17 | 0 |
| | | | PI - Household Maintenance | 2 | 0 |
| | | | PI - Membership Registration | 8 | 0 |
| | | | PI - Miscellaneous | 9 | 2.9 |
| | | | PI - Program Registration | 1 | 3.0 |
| | | | PI - Taxi Service | 241 | 0.0 |
| | | | PI - Taxi Service Cancellation | 13 | 0 |
| | | | PI - Transportation/Mobility Mgmt Info | 1 | 0 |
| | | Project Independence | | 292 | 0.1 |
| | Project Independence | | | 292 | 0.1 |
| | Solid Waste Management | Solid Waste Management | SWMA - Garbage Not Picked Up | 1 | 0 |
| | | Solid Waste Management | | 1 | 0 |
| | | Sustainability Department | SWMA - Compost | 6 | 2.0 |
| | | | SWMA - Rain Barrel | 8 | 2.1 |
| | | Sustainability Department | | 14 | 2.1 |
| | Solid Waste Management | | | 15 | 1.9 |
| | Supervisor's Office | 311 Call Center | 311 - LIPA Power Outage | 1 | 0 |
| | | 311 Call Center | | 1 | 0 |
| | | Supervisor's Office | SupV - Airplane | 13 | 0 |
| | | | SupV - Complaint - Other Employee | 2 | 0.5 |
| | | | SupV - Helicopter | 8 | 0 |
| | | Supervisor's Office | | 23 | 0.0 |
| | Supervisor's Office | | | 24 | 0.0 |
| PORT WASHINGTON | | | | 580 | 1.0 |
| PORT WASHINGTON NORTH | Department of Public Safety | Code Enforcement | Code - Noise | 1 | 0 |
| | | | Code - Overgrown Vegetation | 1 | 1.0 |
| | | Code Enforcement | | 2 | 0.5 |
| | Department of Public Safety | | | 2 | 0.5 |
| | Department of Public Works | Street Lighting District | Street Light - Light Out (Single) | 1 | 5.0 |
| | | Street Lighting District | | 1 | 5.0 |
| | Department of Public Works | | | 1 | 5.0 |
| | Inter Municipal Affairs | Inter Municipal Affairs | OIC - From Transfer | 2 | 1.0 |
| | | Inter Municipal Affairs | | 2 | 1.0 |
| Inter Municipal Affairs | | | 2 | 1.0 | |

Town of North Hempstead Service Requests via 311 - by Community

May 2012

| City | Department Description | Group Description | Type Description | Count | Response Days |
|-----------------------|---------------------------------|---------------------------------|--|-------|---------------|
| PORT WASHINGTON NORTH | Parks and Recreation Department | Parks and Recreation Department | Park - Miscellaneous | 1 | 2.0 |
| | | Parks and Recreation Department | | 1 | 2.0 |
| | Parks and Recreation Department | | | 1 | 2.0 |
| | Project Independence | Project Independence | PI - Health and Mental Health | 1 | 0 |
| | | | PI - Miscellaneous | 1 | 1.0 |
| | | | PI - Taxi Service | 15 | 0 |
| | | Project Independence | | 17 | 0.1 |
| | Project Independence | | | 17 | 0.1 |
| PORT WASHINGTON NORTH | | | 23 | 0.5 | |
| PORT WASHINGTON | Project Independence | Project Independence | PI - Taxi Service | 1 | 0 |
| | | Project Independence | | 1 | 0 |
| | Project Independence | | | 1 | 0 |
| PORT WASHINGTON | | | 1 | 0 | |
| PORT WASHINTON | Project Independence | Project Independence | PI - Taxi Service | 1 | 0 |
| | | Project Independence | | 1 | 0 |
| | Project Independence | | | 1 | 0 |
| PORT WASHINTON | | | 1 | 0 | |
| PRT WASHINGTON | Project Independence | Project Independence | PI - Taxi Service Cancellation | 1 | 0 |
| | | Project Independence | | 1 | 0 |
| | Project Independence | | | 1 | 0 |
| PRT WASHINGTON | | | 1 | 0 | |
| PT. WASHINGTON | Department of Public Works | Street Lighting District | Street Light - Mark Out | 1 | 9.0 |
| | | Street Lighting District | | 1 | 9.0 |
| | Department of Public Works | | | 1 | 9.0 |
| PT. WASHINGTON | | | 1 | 9.0 | |
| PW | Department of Public Works | Street Lighting District | Street Light - Misc Problems | 1 | 0 |
| | | Street Lighting District | | 1 | 0 |
| | Department of Public Works | | | 1 | 0 |
| PW | | | 1 | 0 | |
| QUEENS VILLAGE | Department of Public Safety | Animal Shelter | Animal Sh - Found Animal | 1 | 0 |
| | | Animal Shelter | | 1 | 0 |
| | Department of Public Safety | | | 1 | 0 |
| QUEENS VILLAGE | | | 1 | 0 | |
| ROSLYN | Community Services | Community Services | CommSvc - Seasonal Programs Registration | 2 | 0 |
| | | Community Services | | 2 | 0 |
| | Community Services | | | 2 | 0 |
| | Department of Public Safety | Animal Shelter | Animal Sh - Barking Dog | 1 | 3.0 |
| | | Animal Shelter | | 1 | 3.0 |
| | | Cat Shelter | Cat Shelter - Feral Cats | 1 | 0 |
| | | Cat Shelter | | 1 | 0 |

Town of North Hempstead Service Requests via 311 - by Community

May 2012

| City | Department Description | Group Description | Type Description | Count | Response Days |
|-----------------------------|-----------------------------|-----------------------------|--|-------|---------------|
| ROSLYN | Department of Public Safety | Code Enforcement | Code - Dumpster | 1 | 0 |
| | | | Code - Signs | 2 | 0 |
| | | Code Enforcement | | 3 | 0 |
| | | Department of Public Safety | | | 5 |
| | Department of Public Works | Highway Department | Hwy - Street Sign - Remove | 1 | 7.0 |
| | | Highway Department | | 1 | 7.0 |
| | | Street Lighting District | Street Light - Cycles On / Off | 2 | 2.0 |
| | | | Street Light - Light Out (Single) | 1 | 9.0 |
| | | Street Lighting District | | 3 | 4.3 |
| | Department of Public Works | | | 4 | 5.0 |
| | Inter Municipal Affairs | Inter Municipal Affairs | OIC - Inter Municipal SR | 2 | 0 |
| | | Inter Municipal Affairs | | 2 | 0 |
| | Inter Municipal Affairs | | | 2 | 0 |
| | Project Independence | Project Independence | PI - Food and Hunger | 1 | 0 |
| | | | PI - Taxi Service | 13 | 0 |
| | | | PI - Taxi Service Cancellation | 2 | 0 |
| | | | PI - Transportation/Mobility Mgmt Info | 1 | 0 |
| | | Project Independence | | 17 | 0 |
| | Project Independence | | | 17 | 0 |
| | Supervisor's Office | Supervisor's Office | SupV - Airplane | 5 | 0 |
| | | | SupV - Thank You from Constituent | 1 | 0 |
| | | Supervisor's Office | | 6 | 0 |
| | Supervisor's Office | | | 6 | 0 |
| ROSLYN | | | | 36 | 0.6 |
| ROSLYN ESTATES | Project Independence | Project Independence | PI - Household Maintenance | 1 | 2.0 |
| | | | PI - Taxi Service | 4 | 0 |
| | | Project Independence | | 5 | 0.4 |
| | Project Independence | | | 5 | 0.4 |
| | Supervisor's Office | Supervisor's Office | SupV - Airplane | 1 | 0 |
| | | Supervisor's Office | | 1 | 0 |
| | Supervisor's Office | | | 1 | 0 |
| ROSLYN ESTATES | | | | 6 | 0.3 |
| ROSLYN HARBOR | Community Services | Community Services | CommSvc - Seasonal Programs Registration | 1 | 0 |
| | | Community Services | | 1 | 0 |
| | Community Services | | | 1 | 0 |
| | Department of Public Safety | Animal Shelter | Animal Sh - Barking Dog | 1 | 2.0 |
| | | Animal Shelter | | 1 | 2.0 |
| Department of Public Safety | | | 1 | 2.0 | |

Town of North Hempstead Service Requests via 311 - by Community

May 2012

| City | Department Description | Group Description | Type Description | Count | Response Days |
|----------------|-----------------------------|----------------------|--|-------|---------------|
| ROSLYN HARBOR | Project Independence | Project Independence | PI - Call Back Request | 1 | 6.0 |
| | | | PI - Taxi Service | 3 | 0 |
| | | Project Independence | | 4 | 1.5 |
| | Project Independence | | 4 | 1.5 | |
| | Supervisor's Office | Supervisor's Office | SupV - Airplane | 1 | 0 |
| | | Supervisor's Office | | 1 | 0 |
| | Supervisor's Office | | 1 | 0 | |
| | ROSLYN HARBOR | | | 7 | 1.1 |
| ROSLYN HEIGHTS | Community Services | Community Services | CommSvc - Seasonal Programs Registration | 4 | 0 |
| | | Community Services | | 4 | 0 |
| | Community Services | | 4 | 0 | |
| | Department of Public Safety | Animal Shelter | Animal Sh - Sign | 1 | 13.0 |
| | | | Animal Sh - Surrender a dog | 1 | 0 |
| | | Animal Shelter | | 2 | 6.5 |
| | | Code Enforcement | Code - After Hours/Weekend Construction | 2 | 0 |
| | | | Code - Building Permit | 1 | 0 |
| | | | Code - Commercial Vehicle stored on Residential Property | 2 | 4.0 |
| | | | Code - Court | 2 | 0 |
| | | | Code - Dumpster | 1 | 0 |
| | | | Code - Fence | 2 | 0 |
| | | | Code - Garbage | 2 | 12.0 |
| | | | Code - Miscellaneous | 2 | 0 |
| | | | Code - No Plates / Inoperable Vehicle | 1 | 0 |
| | | | Code - Noise | 1 | 7.0 |
| | | | Code - Overgrown Vegetation | 12 | 2.9 |
| | | | Code - Property Maintenance | 11 | 1.5 |
| | | | Code - Signs | 5 | 1.0 |
| | | | Code - Storage and Display | 1 | 11.0 |
| | | Code Enforcement | | 45 | 2.4 |
| | | Parking Enforcement | Prkg Enfrc - Commercial Parking | 1 | 0 |
| | | | Prkg Enfrc - Parking Violations Complaint | 4 | 3.0 |
| | | Parking Enforcement | | 5 | 2.4 |
| | Department of Public Safety | | | 52 | 2.5 |
| | Department of Public Works | Highway Department | Hwy - Abandoned Vehicle | 1 | 2.0 |
| | | | Hwy - Animal Sign - New Request | 1 | 0 |
| | | | Hwy - Bee's Nest Removal | 1 | 2.0 |
| | | | Hwy - Curb Repair | 1 | 0 |
| | | | Hwy - Dead Animal Pickup | 1 | 1.0 |
| | | | Hwy - Grass Cut / Mow | 1 | 6.0 |
| | | | Hwy - Pothole | 2 | 0.5 |

Town of North Hempstead Service Requests via 311 - by Community

May 2012

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|----------------|----------------------------------|---------------------------------|--|--------------------------|---------------|------|
| ROSLYN HEIGHTS | Department of Public Works | Highway Department | Hwy - Street Sign - Repair / Replace | 2 | 1.0 | |
| | | | Hwy - Street Sweeping / Cleaning | 1 | 0 | |
| | | | Hwy - Tree Branch / Debris Pickup | 1 | 0 | |
| | | | Hwy - Tree Planting | 5 | 1.4 | |
| | | | Hwy - Tree Trimming / Removal Inspection | 9 | 0 | |
| | | Highway Department | | | 26 | 0.8 |
| | | Street Lighting District | Street Light - Cycles On / Off | 1 | 2.0 | |
| | | | Street Light - Light Out (Single) | 4 | 0.5 | |
| | | | Street Light - Lights Out (Multiple) | 1 | 6.0 | |
| | | | Street Light - Mark Out | 18 | 2.2 | |
| | | | Street Light - Misc Problems | 2 | 0 | |
| | | | Street Light - On During Day | 2 | 0.5 | |
| | | | Street Light - Pole Problem | 1 | 0 | |
| | | | Street Lighting District | | | 29 |
| | | Department of Public Works | | | 55 | 1.3 |
| | | Inter Municipal Affairs | Inter Municipal Affairs | OIC - From Transfer | 1 | 19.0 |
| | | | | OIC - Inter Municipal SR | 1 | 2.0 |
| | | | Inter Municipal Affairs | | | 2 |
| | | Inter Municipal Affairs | | | 2 | 10.5 |
| | Parks and Recreation Department | Parks and Recreation Department | Park - From Transfer | 1 | 0 | |
| | | Parks and Recreation Department | | | 1 | 0 |
| | Parks and Recreation Department | | | 1 | 0 | |
| | Planning and Building Department | Building Department | Bldg - Application Status | 6 | 1.7 | |
| | | | Bldg - Construction Complaint | 1 | 0 | |
| | | | Bldg - From Transfer | 1 | 0 | |
| | | | Bldg - Illegal Housing | 1 | 0 | |
| | | | Bldg - Suspect Work Without a Permit | 5 | 0 | |
| | | Building Department | | | 14 | 0.7 |
| | Planning and Building Department | | | 14 | 0.7 | |
| | Project Independence | Project Independence | PI - Health and Mental Health | 2 | 0.5 | |
| | | | PI - Household Maintenance | 1 | 1.0 | |
| | | | PI - Membership Registration | 3 | 0 | |
| | | | PI - Program Registration | 5 | 2.0 | |
| | | | PI - Taxi Service | 41 | 0 | |
| | | | PI - Taxi Service Cancellation | 2 | 0 | |
| | | | PI - Transportation/Mobility Mgmt Info | 1 | 0 | |
| | | Project Independence | | | 55 | 0.2 |
| | Project Independence | | | 55 | 0.2 | |

Town of North Hempstead Service Requests via 311 - by Community

May 2012

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|----------------------|-----------------------------|---------------------------|--------------------------------------|-------|---------------|-----|
| ROSLYN HEIGHTS | Solid Waste Management | Solid Waste Management | SWMA - Carting Complaints | 4 | 2.0 | |
| | | | SWMA - Garbage Not Picked Up | 1 | 0 | |
| | | Solid Waste Management | | | 5 | 1.6 |
| | | Sustainability Department | SWMA - Compost | 5 | 3.6 | |
| | | | SWMA - Rain Barrel | 6 | 2.0 | |
| | | Sustainability Department | | | 11 | 2.7 |
| | Solid Waste Management | | | 16 | 2.4 | |
| | Supervisor's Office | Supervisor's Office | SupV - Airplane | 13 | 0 | |
| | | Supervisor's Office | | | 13 | 0 |
| | Supervisor's Office | | | 13 | 0 | |
| ROSLYN HEIGHTS | | | | 212 | 1.3 | |
| ROSLYN HTS | Department of Public Works | Highway Department | Hwy - Street Sign - Repair / Replace | 1 | 0 | |
| | | Highway Department | | | 1 | 0 |
| | Department of Public Works | | | 1 | 0 | |
| ROSLYN HTS | | | | 1 | 0 | |
| RUSSELL GARDENS | Project Independence | Project Independence | PI - Taxi Service | 5 | 0 | |
| | | Project Independence | | | 5 | 0 |
| | Project Independence | | | 5 | 0 | |
| RUSSELL GARDENS | | | | 5 | 0 | |
| SADDLE ROCK | Department of Public Safety | Cat Shelter | Cat Shelter - Feral Cats | 1 | 0 | |
| | | Cat Shelter | | | 1 | 0 |
| | Department of Public Safety | | | 1 | 0 | |
| | Department of Public Works | Street Lighting District | Street Light - Light Out (Single) | 1 | 0 | |
| | | Street Lighting District | | | 1 | 0 |
| | Department of Public Works | | | 1 | 0 | |
| | Project Independence | Project Independence | PI - Household Maintenance | 1 | 7.0 | |
| | | | PI - Membership Registration | 1 | 0 | |
| | | | PI - Miscellaneous | 1 | 0 | |
| | | Project Independence | | | 3 | 2.3 |
| Project Independence | | | 3 | 2.3 | | |
| SADDLE ROCK | | | | 5 | 1.4 | |
| SANDS POINT | Project Independence | Project Independence | PI - Caregiver Support | 1 | 0 | |
| | | Project Independence | | | 1 | 0 |
| | Project Independence | | | 1 | 0 | |
| | Supervisor's Office | Supervisor's Office | SupV - Airplane | 6 | 0 | |
| | | | SupV - Helicopter | 4 | 0 | |
| | | Supervisor's Office | | | 10 | 0 |
| Supervisor's Office | | | 10 | 0 | | |
| SANDS POINT | | | | 11 | 0 | |

Town of North Hempstead Service Requests via 311 - by Community

May 2012

| City | Department Description | Group Description | Type Description | Count | Response Days |
|-------------|---|------------------------------------|---|-----------|---------------|
| SEARINGTOWN | Community Services | Community Services | CommSvc - Seasonal Programs Registration | 2 | 0 |
| | | Community Services | | 2 | 0 |
| | | Community Services | | 2 | 0 |
| | Department of Public Safety | Animal Shelter | Animal Sh - Menacing or Harrassing Dog | 1 | 1.0 |
| | | Animal Shelter | | 1 | 1.0 |
| | | Cat Shelter | Cat Shelter - Feral Cats | 1 | 0 |
| | | Cat Shelter | | 1 | 0 |
| | | Code Enforcement | Code - Overgrown Vegetation | 6 | 5.3 |
| | | | Code - Property Maintenance | 1 | 0 |
| | | Code Enforcement | | 7 | 4.6 |
| | | Parking Enforcement | Prkg Enfrc - From Transfer | 1 | 0 |
| | | | Prkg Enfrc - Parking Violations Complaint | 2 | 5.0 |
| | | Parking Enforcement | | 3 | 3.3 |
| | | Department of Public Safety | | 12 | 3.6 |
| | Department of Public Works | Highway Department | Hwy - Miscellaneous | 1 | 4.0 |
| | | | Hwy - Street Drainage / Flooding | 1 | 1.0 |
| | | | Hwy - Street Sign - New Request | 1 | 0 |
| | | | Hwy - Street Sign - Repair / Replace | 1 | 0 |
| | | | Hwy - Tree Planting | 1 | 0 |
| | | | Hwy - Tree Stump Removal | 1 | 0 |
| | | | Hwy - Tree Trimming / Removal Inspection | 2 | 3.5 |
| | | Highway Department | | 8 | 1.5 |
| | | Street Lighting District | Street Light - Fixture Problem | 3 | 0 |
| | | | Street Light - Light Out (Single) | 7 | 1.7 |
| | | | Street Light - Lights Out (Multiple) | 1 | 0 |
| | | | Street Light - Mark Out | 2 | 3.0 |
| | | | Street Light - On During Day | 6 | 0 |
| | | | Street Light - Pole Problem | 1 | 0 |
| | | Street Lighting District | | 20 | 0.9 |
| | | Department of Public Works | | 28 | 1.1 |
| | Inter Municipal Affairs | Inter Municipal Affairs | OIC - Inter Municipal SR | 1 | 1.0 |
| | | Inter Municipal Affairs | | 1 | 1.0 |
| | Inter Municipal Affairs | | | 1 | 1.0 |
| | Planning and Building Department | Building Department | Bldg - Application Status | 1 | 4.0 |
| | | | Bldg - Construction Complaint | 1 | 0 |
| | | | Bldg - Illegal Housing | 1 | 0 |
| | | Building Department | | 3 | 1.3 |
| | Planning and Building Department | | | 3 | 1.3 |
| | Project Independence | Project Independence | PI - Financial Assistance | 1 | 0 |
| | | | PI - Household Maintenance | 1 | 1.0 |
| | | | PI - Membership Registration | 2 | 0 |

Town of North Hempstead Service Requests via 311 - by Community

May 2012

| City | Department Description | Group Description | Type Description | Count | Response Days |
|----------------------|----------------------------------|---------------------------|--|-------|---------------|
| SEARINGTOWN | Project Independence | Project Independence | PI - Program Registration | 1 | 1.0 |
| | | | PI - Taxi Service | 9 | 0 |
| | | Project Independence | | 14 | 0.1 |
| | Project Independence | | | 14 | 0.1 |
| | Solid Waste Management | Sustainability Department | SWMA - Compost | 1 | 1.0 |
| | | | SWMA - Rain Barrel | 1 | 1.0 |
| | | Sustainability Department | | 2 | 1.0 |
| | Solid Waste Management | | | 2 | 1.0 |
| | SEARINGTOWN | | | 62 | 1.3 |
| STEWART MANOR | Supervisor's Office | Supervisor's Office | SupV - Airplane | 3 | 0 |
| | | Supervisor's Office | | 3 | 0 |
| | Supervisor's Office | | | 3 | 0 |
| STEWART MANOR | | | 3 | 0 | |
| THOMASTON | Community Services | Community Services | CommSvc - Seasonal Programs Registration | 1 | 0 |
| | | Community Services | | 1 | 0 |
| | Community Services | | | 1 | 0 |
| | Project Independence | Project Independence | PI - Call Back Request | 1 | 0 |
| | | | PI - Health and Mental Health | 5 | 0 |
| | | | PI - Membership Registration | 1 | 0 |
| | | | PI - Taxi Service | 5 | 0 |
| | | | PI - Taxi Service Cancellation | 2 | 0 |
| | | | PI - Transportation/Mobility Mgmt Info | 1 | 0 |
| | | Project Independence | | 15 | 0 |
| Project Independence | | | 15 | 0 | |
| THOMASTON | | | 16 | 0 | |
| UNIVERSITY GARDENS | Department of Public Safety | Animal Shelter | Animal Sh - Dog Defecation | 1 | 10.0 |
| | | | Animal Sh - Misc | 1 | 0 |
| | | Animal Shelter | | 2 | 5.0 |
| | | Code Enforcement | Code - Garbage | 2 | 0.5 |
| | | | Code - Miscellaneous | 1 | 3.0 |
| | | | Code - Property Maintenance | 1 | 0 |
| | | Code Enforcement | | 4 | 1.0 |
| | Department of Public Safety | | | 6 | 2.3 |
| | Department of Public Works | Highway Department | Hwy - Tree Trimming / Removal Inspection | 1 | 0 |
| | | Highway Department | | 1 | 0 |
| | | Street Lighting District | Street Light - Mark Out | 2 | 0 |
| | | Street Lighting District | | 2 | 0 |
| | Department of Public Works | | | 3 | 0 |
| | Planning and Building Department | Building Department | Bldg - Application Status | 1 | 0 |
| | | Building Department | | 1 | 0 |
| | Planning and Building Department | | | 1 | 0 |

Town of North Hempstead Service Requests via 311 - by Community

May 2012

| City | Department Description | Group Description | Type Description | Count | Response Days |
|--|--------------------------------------|-----------------------------------|--|-------|---------------|
| UNIVERSITY GARDENS | Project Independence | Project Independence | PI - Membership Registration | 1 | 0 |
| | | | PI - Miscellaneous | 1 | 0 |
| | | | PI - Taxi Service | 4 | 0.2 |
| | | Project Independence | | 6 | 0.2 |
| | Project Independence | | | 6 | 0.2 |
| UNIVERSITY GARDENS | | | | 16 | 0.9 |
| VALLEY STREAM | Department of Public Safety | Animal Shelter | Animal Sh - Lost Animal | 1 | 2.0 |
| | | Animal Shelter | | 1 | 2.0 |
| | Department of Public Safety | | | 1 | 2.0 |
| VALLEY STREAM | | | | 1 | 2.0 |
| WESTBURY | Adminstrative Services | Adminstrative Services | Adm Svc - Green Team | 1 | 0 |
| | | Adminstrative Services | | 1 | 0 |
| | | Adminstrative Services | | | 1 |
| | Community Services | Community Services | CommSvc - Bus Pickup Cancel | 3 | 0 |
| | | | CommSvc - Seasonal Programs Registration | 4 | 0 |
| | | Community Services | | 7 | 0 |
| | Community Services | | | 7 | 0 |
| | Department of Public Safety | Animal Shelter | Animal Sh - Found Animal | 2 | 2.0 |
| | | | Animal Sh - Misc | 3 | 1.7 |
| | | Animal Shelter | | 5 | 1.8 |
| | | Cat Shelter | Cat Shelter - Feral Cats | 2 | 9.0 |
| | | | | 2 | 9.0 |
| | | Code Enforcement | Code - After Hours/Weekend Construction | 1 | 0 |
| | | | Code - Court | 1 | 0 |
| | | | Code - Overgrown Vegetation | 6 | 1.7 |
| | | | Code - Property Maintenance | 2 | 9.5 |
| | | | Code - Signs | 2 | 0 |
| | | | Code - Storage and Display | 2 | 0.5 |
| | | | Code - Unlawful Property Use | 1 | 1.0 |
| | | Code Enforcement | | 15 | 2.1 |
| | Department of Public Safety | | | 22 | 2.6 |
| | Department of Public Works | Highway Department | Hwy - Dead Animal Pickup | 1 | 1.0 |
| | | | Hwy - Grass Cut / Mow | 1 | 3.0 |
| | | | Hwy - Miscellaneous | 1 | 3.0 |
| | | | Hwy - Street Sign - Repair / Replace | 1 | 0 |
| | | | Hwy - Street Sweeping / Cleaning | 1 | 0 |
| | | | Hwy - Tree Planting | 1 | 0 |
| Hwy - Tree Trimming / Removal Inspection | | | 1 | 0 | |
| Highway Department | | 7 | 1.0 | | |
| Street Lighting District | | Street Light - Light Out (Single) | 1 | 8.0 | |
| | Street Light - Lights Out (Multiple) | 1 | 3.0 | | |

Town of North Hempstead Service Requests via 311 - by Community

May 2012

| City | Department Description | Group Description | Type Description | Count | Response Days |
|----------------|----------------------------------|---------------------------------|--|-------|---------------|
| WESTBURY | Department of Public Works | Street Lighting District | Street Light - Mark Out | 1 | 1.0 |
| | | | Street Light - On During Day | 1 | 2.0 |
| | | Street Lighting District | | 4 | 3.5 |
| | Department of Public Works | | | 11 | 1.9 |
| | Housing Authority | Housing Authority | Housing - Misc SR | 1 | 0 |
| | | Housing Authority | | 1 | 0 |
| | Housing Authority | | | 1 | 0 |
| | Inter Municipal Affairs | Inter Municipal Affairs | OIC - From Transfer | 1 | 2.0 |
| | | | OIC - Inter Municipal SR | 2 | 0 |
| | | Inter Municipal Affairs | | 3 | 0.7 |
| | Inter Municipal Affairs | | | 3 | 0.7 |
| | Parks and Recreation Department | Parks and Recreation Department | Park - Theater Ticket Purchase | 1 | 0 |
| | | Parks and Recreation Department | | 1 | 0 |
| | Parks and Recreation Department | | | 1 | 0 |
| | Planning and Building Department | Building Department | Bldg - From Transfer | 1 | 0 |
| | | | Bldg - Inspection Request | 1 | 6.0 |
| | | Building Department | | 2 | 3.0 |
| | Planning and Building Department | | | 2 | 3.0 |
| | Project Independence | Project Independence | PI - Call Back Request | 1 | 1.0 |
| | | | PI - Financial Assistance | 1 | 0 |
| | | | PI - Health and Mental Health | 5 | 0 |
| | | | PI - Household Maintenance | 1 | 26.0 |
| | | | PI - Membership Registration | 6 | 0 |
| | | | PI - Miscellaneous | 1 | 0 |
| | | | PI - Taxi Service | 17 | 0 |
| | | | PI - Taxi Service Cancellation | 1 | 0 |
| | | Project Independence | | 33 | 0.8 |
| | | Project Independence | | | 33 |
| | Solid Waste Management | Sustainability Department | SWMA - Compost | 1 | 7.0 |
| | | | SWMA - Rain Barrel | 3 | 1.0 |
| | | Sustainability Department | | 4 | 2.5 |
| | Solid Waste Management | | | 4 | 2.5 |
| WESTBURY | | | | 85 | 1.5 |
| WILLISTON PARK | Community Services | Community Services | CommSvc - Bus Pickup Cancel | 2 | 0 |
| | | | CommSvc - Seasonal Programs Registration | 3 | 0 |
| | | Community Services | | 5 | 0 |
| | Community Services | | | 5 | 0 |
| | Department of Public Safety | Cat Shelter | Cat Shelter - Feral Cats | 1 | 0 |
| Cat Shelter | | 1 | 0 | | |

Town of North Hempstead Service Requests via 311 - by Community

May 2012

| City | Department Description | Group Description | Type Description | Count | Response Days |
|-----------------|---------------------------------|---------------------------------|--|-------|---------------|
| WILLISTON PARK | Department of Public Safety | Code Enforcement | Code - Odor | 1 | 15.0 |
| | | Code Enforcement | | 1 | 15.0 |
| | | Department of Public Safety | | 2 | 7.5 |
| | Department of Public Works | Highway Department | Hwy - Street Sign - Repair / Replace | 1 | 1.0 |
| | | | Hwy - Tree Planting | 1 | 0 |
| | | | Hwy - Tree Stump Removal | 2 | 0 |
| | | | Hwy - Tree Trimming / Removal Inspection | 1 | 0 |
| | | Highway Department | | 5 | 0.2 |
| | | Street Lighting District | Street Light - Mark Out | 1 | 3.0 |
| | | Street Lighting District | | 1 | 3.0 |
| | | Department of Public Works | | 6 | 0.7 |
| | Parks and Recreation Department | Parks and Recreation Department | Park - Miscellaneous | 1 | 0 |
| | | Parks and Recreation Department | | 1 | 0 |
| | Parks and Recreation Department | | 1 | 0 | |
| | Project Independence | Project Independence | PI - Call Back Request | 1 | 1.0 |
| | | | PI - Health and Mental Health | 5 | 5.2 |
| | | | PI - Household Maintenance | 3 | 0.7 |
| | | | PI - Membership Registration | 4 | 0 |
| | | | PI - Miscellaneous | 1 | 0 |
| | | | PI - Program Registration | 4 | 1.0 |
| | | | PI - Taxi Service | 42 | 0 |
| | | | PI - Taxi Service Cancellation | 2 | 0 |
| | | | PI - Transportation/Mobility Mgmt Info | 1 | 1.0 |
| | | Project Independence | | 63 | 0.5 |
| | Project Independence | | 63 | 0.5 | |
| | Solid Waste Management | Solid Waste Management | SWMA - Carting Complaints | 1 | 0 |
| | | Solid Waste Management | | 1 | 0 |
| | | Sustainability Department | SWMA - Compost | 5 | 1.8 |
| | | | SWMA - Rain Barrel | 7 | 1.3 |
| | | Sustainability Department | | 12 | 1.5 |
| | Solid Waste Management | | 13 | 1.4 | |
| | Supervisor's Office | Supervisor's Office | SupV - Airplane | 2 | 0 |
| | | Supervisor's Office | | 2 | 0 |
| | | Supervisor's Office | | 2 | 0 |
| WILLISTON PARK | | | | 92 | 0.8 |
| WILLISTOWN PARK | Project Independence | Project Independence | PI - Taxi Service | 1 | 0 |
| | | Project Independence | | 1 | 0 |
| | Project Independence | | 1 | 0 | |
| WILLISTOWN PARK | | | | 1 | 0 |

Town of North Hempstead Service Requests via 311 - by Community

May 2012

| City | Department Description | Group Description | Type Description | Count | Response Days |
|----------------------|-----------------------------|----------------------|--|-------|---------------|
| carle place | Department of Public Works | Highway Department | Hwy - Dead Animal Pickup | 1 | 5.0 |
| | | Highway Department | | 1 | 5.0 |
| | Department of Public Works | | | 1 | 5.0 |
| carle place | | | | 1 | 5.0 |
| garden city park | Department of Public Works | Highway Department | Hwy - Tree Trimming / Removal Inspection | 1 | 0 |
| | | Highway Department | | 1 | 0 |
| | Department of Public Works | | | 1 | 0 |
| garden city park | | | | 1 | 0 |
| great neck | Department of Public Safety | Code Enforcement | Code - Property Maintenance | 1 | 2.0 |
| | | Code Enforcement | | 1 | 2.0 |
| | Department of Public Safety | | | 1 | 2.0 |
| | Department of Public Works | Highway Department | Hwy - Grass Cut / Mow | 1 | 6.0 |
| | | Highway Department | | 1 | 6.0 |
| | Department of Public Works | | | 1 | 6.0 |
| great neck | | | | 2 | 4.0 |
| manhasset | Department of Public Safety | Code Enforcement | Code - Dumpster | 1 | 9.0 |
| | | Code Enforcement | | 1 | 9.0 |
| | Department of Public Safety | | | 1 | 9.0 |
| | Department of Public Works | Highway Department | Hwy - Tree Trimming / Removal Inspection | 1 | 0 |
| | | Highway Department | | 1 | 0 |
| | Department of Public Works | | | 1 | 0 |
| | Project Independence | Project Independence | PI - Membership Registration | 1 | 0 |
| | | Project Independence | | 1 | 0 |
| Project Independence | | | 1 | 0 | |
| manhasset | | | | 3 | 3.0 |
| mineola | Project Independence | Project Independence | PI - Membership Registration | 1 | 0 |
| | | | PI - Program Registration | 1 | 1.0 |
| | | Project Independence | | 2 | 0.5 |
| | Project Independence | | | 2 | 0.5 |
| mineola | | | | 2 | 0.5 |
| new cassel | Department of Public Works | Highway Department | Hwy - Pothole Filled Without Request | 1 | 7.0 |
| | | | Hwy - Street Sign - New Request | 1 | 0 |
| | | Highway Department | | 2 | 3.5 |
| | Department of Public Works | | | 2 | 3.5 |
| new cassel | | | | 2 | 3.5 |
| new cassel | Department of Public Safety | Code Enforcement | Code - Overgrown Vegetation | 1 | 0 |
| | | Code Enforcement | | 1 | 0 |
| | Department of Public Safety | | | 1 | 0 |
| new cassel | | | | 1 | 0 |

Town of North Hempstead Service Requests via 311 - by Community

May 2012

| City | Department Description | Group Description | Type Description | Count | Response Days |
|-----------------|-----------------------------------|--------------------------|--|-------|---------------|
| plandome | Inter Municipal Affairs | Inter Municipal Affairs | OIC - Inter Municipal SR | 1 | 7.0 |
| | | Inter Municipal Affairs | | 1 | 7.0 |
| | Inter Municipal Affairs | | | 1 | 7.0 |
| | plandome | | | 1 | 7.0 |
| port washington | Department of Public Works | Highway Department | Hwy - Pothole Filled Without Request | 13 | 0.1 |
| | | Highway Department | | 13 | 0.1 |
| | | Street Lighting District | Street Light - On During Day | 1 | 0 |
| | | Street Lighting District | | 1 | 0 |
| | Department of Public Works | | | 14 | 0.1 |
| port washington | | | | 14 | 0.1 |
| port washington | Department of Public Safety | Code Enforcement | Code - Signs | 1 | 10.0 |
| | | Code Enforcement | | 1 | 10.0 |
| | Department of Public Safety | | | 1 | 10.0 |
| | Project Independence | Project Independence | PI - Taxi Service | 1 | 0 |
| | | Project Independence | | 1 | 0 |
| | Project Independence | | | 1 | 0 |
| port washington | | | | 2 | 5.0 |
| | Adminstrative Services | Adminstrative Services | Adm Svc - From Transfer | 1 | 0 |
| | | Adminstrative Services | | 1 | 0 |
| | Adminstrative Services | | | 1 | 0 |
| | Community Services | Community Services | CommSvc - Misc SR | 1 | 3.0 |
| | | | CommSvc - Seasonal Programs Registration | 2 | 0 |
| | | Community Services | | 3 | 1.0 |
| | Community Services | | | 3 | 1.0 |
| | Department of Public Safety | Animal Shelter | Animal Sh - Call Back | 1 | 0 |
| | | | Animal Sh - Dog Adoption | 16 | 0 |
| | | | Animal Sh - Lost Animal | 1 | 1.0 |
| | | | Animal Sh - Surrender a dog | 1 | 0 |
| | | | Animal Sh - Unleashed - Stray Dog | 1 | 1.0 |
| | | Animal Shelter | | 20 | 0.1 |
| | | Cat Shelter | Cat Shelter - Call Back | 6 | 3.2 |
| | | Cat Shelter | | 6 | 3.2 |
| | | Code Enforcement | Code - Call Back Request | 61 | 0.9 |
| | | | Code - Garbage | 3 | 2.3 |
| | | | Code - Miscellaneous | 1 | 6.0 |
| | | | Code - Noise | 2 | 7.5 |
| | | | Code - Overgrown Vegetation | 3 | 3.7 |
| | Code - Property Violations Search | | 174 | 7.5 | |
| | Code - Sidewalk Obstruction | | 1 | 3.0 | |
| | Code - Signs | 1 | 3.0 | | |

Town of North Hempstead Service Requests via 311 - by Community

May 2012

| City | Department Description | Group Description | Type Description | Count | Response Days |
|------|-------------------------------------|---------------------------------|--|------------------------|---------------|
| | Department of Public Safety | Code Enforcement | | 246 | 5.7 |
| | | Parking Enforcement | Prkg Enfr - Call Back Request | 4 | 4.2 |
| | | Parking Enforcement | | 4 | 4.2 |
| | | Department of Public Safety | | 276 | 5.2 |
| | Department of Public Works | Highway Department | Hwy - Call Back Request | 21 | 0 |
| | | | Hwy - Dead Animal Pickup | 1 | 0 |
| | | | Hwy - Grass Cut / Mow | 2 | 3.5 |
| | | | Hwy - Informational | 2 | 0 |
| | | | Hwy - Miscellaneous | 1 | 6.0 |
| | | | Hwy - Permits / Road Opening Application Request | 2 | 0 |
| | | | Hwy - Pothole | 1 | 0 |
| | | | Hwy - Sump | 2 | 0 |
| | | | Hwy - Tree Branch / Debris Pickup | 1 | 1.0 |
| | | | Hwy - Tree Planting | 3 | 0 |
| | | | Hwy - Tree Trimming / Removal Inspection | 2 | 0 |
| | | Highway Department | | 38 | 0.4 |
| | | Department of Public Works | | 38 | 0.4 |
| | | Human Resources and Finance | Human Resources and Finance | HR - Call Back Request | 5 |
| | HR - Medical and Insurance Benefits | | | 9 | 1.4 |
| | HR - Misc SR | | | 5 | 0.2 |
| | HR - Nova Time | | | 5 | 4.6 |
| | HR - Personnel and Employment | | | 9 | 0.7 |
| | Human Resources and Finance | | 33 | 1.3 | |
| | Human Resources and Finance | | 33 | 1.3 | |
| | Inter Municipal Affairs | Inter Municipal Affairs | OIC - Inter Municipal SR | 2 | 0.5 |
| | | Inter Municipal Affairs | | 2 | 0.5 |
| | Inter Municipal Affairs | | | 2 | 0.5 |
| | Parks and Recreation Department | Parks and Recreation Department | Park - Call Back Request | 1 | 0 |
| | | | Park - Miscellaneous | 2 | 0 |
| | | | Park - Park Facilities Maintenance | 10 | 0.8 |
| | | | Park - Park Permit Application Request | 30 | 0.2 |
| | | | Park - Park and Recreation Literature Request | 1 | 2.0 |
| | | Parks and Recreation Department | | 44 | 0.4 |
| | Parks and Recreation Department | | 44 | 0.4 | |
| | Planning and Building Department | Board of Zoning Appeals | BZA - Questions needing Answers | 3 | 2.7 |
| | | Board of Zoning Appeals | | 3 | 2.7 |
| | | Building Department | Bldg - Application Status | 1 | 1.0 |
| | | | Bldg - Call Back | 15 | 2.1 |
| | | | Bldg - Certificate Status | 1 | 0 |
| | | | Bldg - General Question Needs Answers | 49 | 3.0 |

Town of North Hempstead Service Requests via 311 - by Community

May 2012

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|------|----------------------------------|----------------------------------|--|-------|---------------|-----|
| | Planning and Building Department | Building Department | Bldg - Inspection Request | 1 | 6.0 | |
| | | | Bldg - Permit Question Needs Answers | 11 | 4.6 | |
| | | Building Department | | | 78 | 3.1 |
| | | Planning Department | Planning - Call Back Request | 3 | 3.0 | |
| | | | Planning - From Transfer | 1 | 0 | |
| | | Planning Department | | | 4 | 2.2 |
| | | Planning and Building Department | | | 85 | 3.0 |
| | Project Independence | Project Independence | PI - Call Back Request | 1 | 5.0 | |
| | | | PI - Health and Mental Health | 3 | 0 | |
| | | | PI - Household Maintenance | 1 | 0 | |
| | | | PI - Miscellaneous | 2 | 3.0 | |
| | | | PI - Program Registration | 1 | 1.0 | |
| | | | PI - Taxi Service | 33 | 0 | |
| | | | PI - Taxi Service Cancellation | 2 | 0 | |
| | | | PI - Transportation/Mobility Mgmt Info | 1 | 0 | |
| | | Project Independence | | | 44 | 0.3 |
| | Project Independence | | | 44 | 0.3 | |
| | Receiver of Taxes | Receiver of Taxes | Tax - Tax Bill Change | 1 | 0 | |
| | | Receiver of Taxes | | | 1 | 0 |
| | Receiver of Taxes | | | 1 | 0 | |
| | Solid Waste Management | Solid Waste Management | SWMA - Call Back | 13 | 1.6 | |
| | | | Solid Waste Management | | | 13 |
| | | Sustainability Department | SWMA - Recycling / STOP Call Back | 1 | 1.0 | |
| | | Sustainability Department | | | 1 | 1.0 |
| | Solid Waste Management | | | 14 | 1.6 | |
| | Supervisor's Office | 311 Call Center | 311 - SR Constituent Follow-up | 35 | 0 | |
| | | 311 Call Center | | | 35 | 0 |
| | | Supervisor's Office | SupV - Airplane | 3 | 0 | |
| | | | SupV - Helicopter | 2 | 0 | |
| | | | SupV - Helicopter Nassau | 2 | 0 | |
| | | | SupV - Thank You from Constituent | 1 | 0 | |
| | | Supervisor's Office | | | 8 | 0 |
| | Supervisor's Office | | | 43 | 0 | |
| | Town Clerk | Town Clerk | Town Clerk - Birth Certificate | 155 | 0 | |
| | | | Town Clerk - Block Party Application | 1 | 0 | |
| | | | Town Clerk - Contracts & Bids | 5 | 0 | |
| | | | Town Clerk - Death Certificate | 57 | 0 | |
| | | | Town Clerk - Dog License | 35 | 0 | |
| | | | Town Clerk - Domestic Partnership | 1 | 0 | |
| | | | Town Clerk - Events and Scheduling | 1 | 0 | |
| | | | Town Clerk - Filming Permit | 1 | 0 | |

Town of North Hempstead Service Requests via 311 - by Community

May 2012

| City | Department Description | Group Description | Type Description | Count | Response Days |
|----------------|------------------------|-------------------|---|--------------|---------------|
| | Town Clerk | Town Clerk | Town Clerk - Fishing License | 5 | 0 |
| | | | Town Clerk - Going Out of Business | 1 | 0 |
| | | | Town Clerk - Liquor License | 3 | 0 |
| | | | Town Clerk - Marriage Certificate | 34 | 0 |
| | | | Town Clerk - Marriage License | 66 | 0 |
| | | | Town Clerk - Miscellaneous | 31 | 0 |
| | | | Town Clerk - Parking Restrictions Removal Request | 4 | 0 |
| | | | Town Clerk - Peddler License | 2 | 0 |
| | | | Town Clerk - Secondhand Dealer License | 1 | 0 |
| | | | Town Clerk - Solid Waste Management License | 3 | 0 |
| | | | Town Clerk - Taxi and Limousine License | 4 | 0 |
| | | | Town Clerk - Tow Truck License | 2 | 0 |
| | | | Town Clerk - Waterways | 2 | 0 |
| | | Town Clerk | | 414 | 0 |
| | Town Clerk | | | 414 | 0 |
| | | | | 998 | 1.8 |
| Summary | | | | 5,051 | 1.2 |